



NEWCOMER'S ORIENTATION

WELCOME!

Virtual Version
Current as of 15 April 2024

Welcome to Joint Base Langley-Eustis



Fort Eustis Brief History



1918 Originally called Mulberry Island on the James River. Founded as Camp Eustis, March 1918, established as an Upper Firing Range for Artillery Training

1923 became Fort Eustis with Infantry & Artillery units assigned

1931 became a Federal Prison (Primarily for Prohibition violators)

1932-35 used as a Work Projects Administration (WPA) Camp during the Great Depression

1940 prior to and leading up to WWII re-designated as a Coast Artillery Training Site

1946 became Home of US Army Transportation Corps

1956 became home of US Army Helicopter Maintenance Training

2005 BRAC Decision to Close Fort Monroe and Move TRADOC HQ to Fort Eustis. Relocate Transportation School to Fort Gregg-Adams

2008 Transportation School move to Fort Gregg-Adams

2010 Fort Eustis officially became a Joint Base with Langley Air Force Base becoming JBLE

2012 TRADOC Headquarters moved to Fort Eustis



733d Mission Support Group (MSG)

MISSION:

The 733d Mission Support Group provides effective installation services & support providing security, logistics readiness, facility management, emergency services, health and fitness in support of Fort Eustis Mission Partners, Service Members, Families, DoD Civilians, and Retirees.

Who We Are:

The 733d Mission Support Group is a Joint Integrated Army and Air Force Command (Army CSL COL and CSL CSM); CDR/CC on Air Force G-Series Orders; comprised of 4 Air Force Squadrons (SFS, CES, FSS, LRS); SFS Commanded by an Army LTC and all other Squadrons led by Civilian Directors.

ABW Staff Agencies in **Direct Support** of 733d MSG:
PA, Legal, Protocol, Safety, **Chaplain**

ABW Staff Agencies in **General Support** of 733d MSG:
IG, DDRO, CP, EEO/EO, JBIO

633d MSG Support:
EM, CONS, CPO, MANPOWER, MWR



COL Frankie Cochiasoue



CSM Jared Matthews

733 MSG
CDR & CSM

Deputy
Commander

EA/Executive
Assistant

Resource
Management

	<u>AUTH</u>	<u>OH</u>
MIL:	6	9
GS:	344	274
UFM:	130	118
NAF:	227	182
CME:	381	373
	1088	951
221 st MP:	45	35

Army Support Activity

- RCI (BBC) Housing
- Casualty Assistance
- Enterprise Multimedia Center
- Army Continuing Education
- Training Division (Range ops)
- SHARP

Regimental
Memorial
Chapel

- Garrison Religious Activities
- Chapel Services and Programs
- Family Life Services
- Counseling
- Ceremony Support
- Resiliency Working Group Lead

Security Forces
Squadron
(PMO)

- Deputy Air Provost
- Physical Security
- Supply
- Patrol
- Reports & Analysis

Civil Engineer
Squadron
(DPW)

- Installation and Facility Management
- Operations
- Engineering
- Fire & Emergency

Force Support
Squadron
(MWR)

- Mil. & Family Readiness
- Army Community Service
- Child Development Centers (CDC)
- Child & Youth Programs
- Fitness Centers
- Food Service (DFAC)
- Military Personnel Services (MILPO)

Logistics Readiness
Squadron
(DOL/LRC)

- Plans & Operations
- Transportation Deployment and Distribution
- Materiel & Fuels Management
- Vehicle Manager & Rail
- Harbor Operati...

Operations
(DPTMS-)

- Publish OPORDS, WARNOs & FRAGOs for garrison events
- Serve as tasking liaison for the garrison
- Coordinate calendars (ABW, MSG, TRADOC)
- SCAE Leadership brief
- Retirement Ceremonies

A Joint Base....What does that mean?

Installation Support (Supporting Service)



“Garrison”

733d Mission Support Group



PMO – 733 Security Forces Squadron
Base Defense / Physical Security

MWR - 733 Force Support Squadron
Family Programs /Child & Youth Services (CDCs) / MILPO (In/Out Processing)

DPW – 733 Civil Engineer Squadron
Facility Management / Engineering / Fire and Emergency Services

DOL – 733 Logistics Readiness Squadron
Transportation / Fuel / 3rd Port Harbor Operations

Operations - Taskings / Installation Ceremonies

Installation Support (Supported Service)



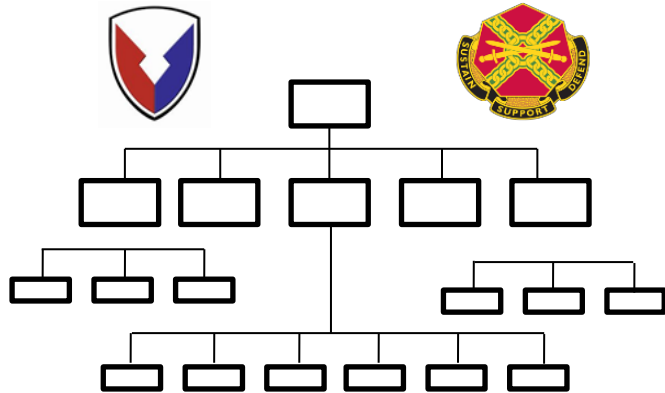
Army Support Activity (ASA)



Mission: Regardless of Supporting Service (Air Force or Army)
Provide transparent and effective installation services & support providing security, logistics readiness, facility management, emergency services, health and fitness in support of Fort Eustis Mission Partners, Service Members, Families, DoD Civilians, and Retirees.

Garrison to Joint Basing “Functional Transitions”

U.S. Army Garrison Fort Eustis



- Directorate of Human Resources
- Directorate of Logistics
- Directorate of Morale, Welfare, and Recreation
- Directorate of Plans, Analysis and Integration Office
- Directorate of Plans, Training, Mobilization and Security
- Directorate of Public Works
- Chaplain
- Equal Employment Opportunity
- Fire & Emergency Services
- Internal Review
- Office of the Staff Judge Advocate
- Provost Marshal
- Public Affairs
- Resource Management
- Safety
- Substance Abuse

a/o 6 Jul 2021



Felker Army Air Field

- Command Post
- EEO/EO
- Public Affairs
- Chaplain
- Contracting
- IG
- Legal (Installation)
- Safety
- Substance Abuse
- Information Protection
- Protocol
- Resource Management

Family Advocacy Program

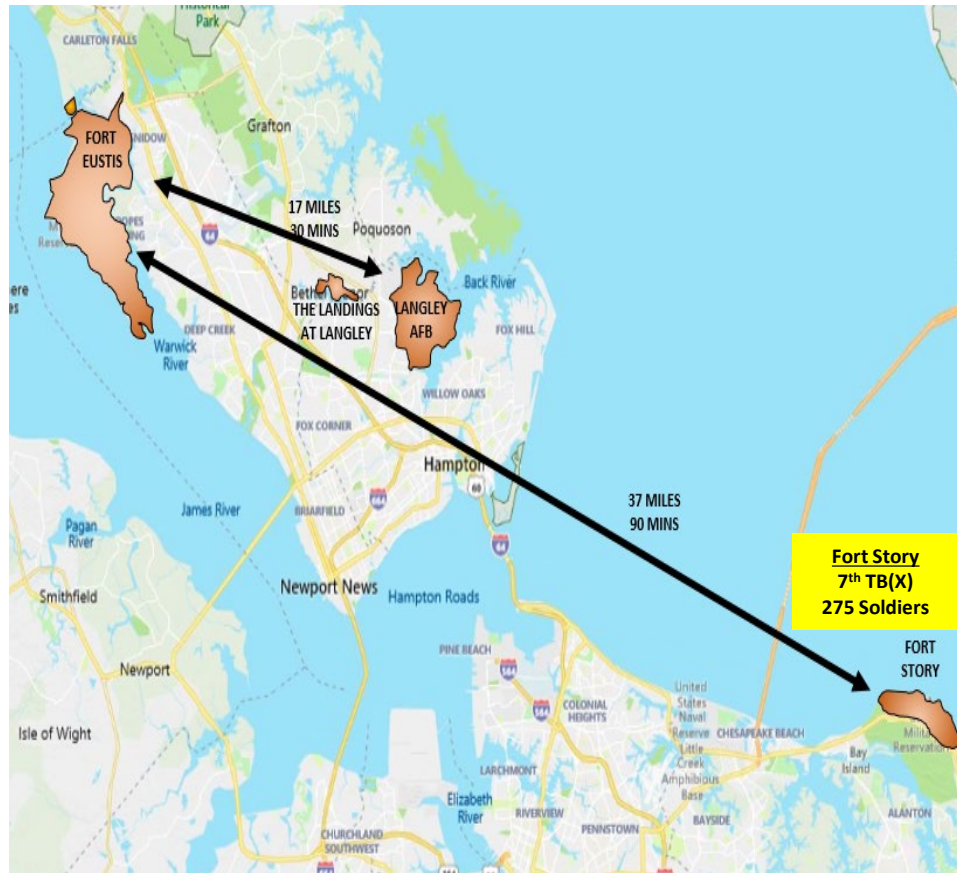
- Emergency Management
- Records Management (USAF)
- Civilian Personnel (USAF)
- Communications (Giant Voice / LMRs)

- Security Forces Squadron (PMO)
 - Anti-Terrorism/Force Protection
- Civil Engineer Squadron (DPW)
 - Fire & Emergency Services
- Force Support Squadron (MWR)
 - Military Personnel, ACS, Food Services, CDC/CYS

Logistics Readiness Squadron (DOL/LRC)

- Installation Support (Did not transfer):
 - Privatized Family Housing (Balfour Beatty-BBC)
 - Casualty/Mortuary Affairs
 - Education Center
 - Range Operations
 - Multimedia Visual Information
 - Records FOIA/Privacy Act
- Logistics Readiness Center:
 - Tactical Equipment Maintenance
 - Ammo Supply Point

A “Joint Base”



Community Partners

Newport News, Hampton, York County, Poquoson, Williamsburg, and James City County Public School Districts
Virginia Military Advisory Council, Virginia Peninsula Chamber of Commerce, Eustis Civic Leaders Association (ECLA), Greater Williamsburg Chamber and Tourism Alliance

“Joint” v. “Joined” – No shared boundary – Distinct Service Missions

Major Mission Partners (Units)

- HQ Training and Doctrine Command 
- Futures and Concepts Center 
- Initial Military Training 
- Joint Task Force-Civil Support 
- IMCOM Directorate Training 
- 733d Mission Support Group 
- 7th Transportation Brigade 
- 597th Transportation Brigade 
- 93^d Signal Brigade 
- 128th Aviation Brigade 
- US Army Training Support Center 
- Technology Development Directorate-A/SID 
- Joint Deployment Training Center 
- Dental Activity Fort Eustis 
- McDonald Army Health Center 
- James River Reserve Fleet 

Unique Capabilities



Home of Training & Doctrine Command (TRADOC) HQs which educates and trains Soldiers across 15 Installations

- 128th Aviation Advanced Individual Training

3RD Port – *The Army's Navy*

- 7th Transportation BDE (Expeditionary)
- 24/7 Port Operations
- Supports 67 Army Vessels (Operational and Training)
- Joint Users; Army, Navy, Coast Guard, Air Force, and Marines

Felker Army AirField

- Full service, instrumented, DoD rotary-wing and fixed-wing airfield
- Supports tenant RDT&E/training and all Joint Svcs rotary-wing mission/qual training
- 140K+ air movements in 2019

Rail Operations

- DoD logistics and training support
- 3 Diesel Locomotives
- 21 Miles of RR Tracks
- Supports deployment and unit mobilization, strategic operations, and unit Training

Joint Mission Contingencies:

- US Coast Guard Reserve Center
- Joint Task Force Civil Support (CBRNE)
- James River Reserve Fleet

Things to Do on Fort Eustis



- Two Physical Fitness Centers
- Aquatics Center (Venture Pool)
- Fitness Trails
- Outdoor Recreation (Outdoor Pool)
- Pines Golf Course
- Bowling Alley
- Youth Programs
- Hunting and Fishing Program (I-Sportsman)
- Go-Kart Track/Mini-Golf
- Music Under the Stars (TRADOC Band)
- Army Wellness Center



U.S. Army Transportation Museum

**Operating Hours: 0900 – 1630, Monday – Saturday
Closed Sundays and all Federal Holidays**

- **All displays are open and we ask that all visitors wear masks and conform to social distancing guidelines.**

The story of the Army's Transportation Corps, from horse-drawn wagons of the Revolutionary War to armored vehicles being used today, is told through exhibits, models and dioramas.

The museum's artifact collection numbers just under 7,000 objects, plus another 1,000 exhibit props. The collection includes nearly 100 macro artifacts ranging from planes, helicopters, tugboats, landing craft to trucks, jeeps, hovercraft, experimental vehicles and trains.

Guided tours and programs are available for both military personnel and civilians.

The museum also includes the Delavan C. Clos Auditorium which can be booked free of charge for events. Exhibit spaces and the outdoor areas are also available to be scheduled.

If you have any questions, or wish to make a reservation, please contact the museum director at:

757-878-1115



Programs and Community Engagements



- **Army Family Action Plan Community Forum**
- **Fort Eustis BOSS Program**
- **Fort Eustis Sergeants Major Association**
- **Fort Eustis Diamond Council**
- **Sergeant Audie Murphy Club**
- **Achievable Dream Academy**
- **Adopt a School**
- **VCU Project Search**
- **Capital Enterprise Forum**
- **Tribal Consultation Collaboration**

Installation Services



15 SEP 23



Educational Opportunities



- Fort Eustis Education Office Bldg 1500
- Tidewater Community College
- Thomas Nelson Community College
- Christopher Newport University
- Hampton University
- The College of William and Mary
- Old Dominion University
- Norfolk State University
- Regents University
- East Coast Polytechnic Institute
- National University
- Troy University

Nearby Attractions and Places to Go

- **U.S. Army Transportation Museum**
- **Virginia Beach**, Twenty-nine miles of Atlantic Oceanfront
- **Cape Henry Lighthouses** - the oldest was built in 1792
- **Virginia Aquarium & Marine Science Center**
- **First Landing State Park** - English first landed before Jamestown
- **The Mariners' Museum and Park**, Newport News
- **Virginia Living Museum**, Newport News
- **Fort Monroe**, "Freedom's Fort" in Hampton
- **Virginia Air & Space Center**, Hampton
- **Naval Shipyard Museum**, Portsmouth
- **Virginia Sports Hall of Fame & Museum**, Portsmouth
- **Children's Museum of Virginia**, Portsmouth
- **Colonial National Historical Park**, James City County
- **Historic Jamestown**, Jamestown
- **American Revolution Museum** in Yorktown
- **Busch Gardens and Water Country USA**, Williamsburg
- **Nauticus & the Hampton Roads Naval Museum**, Norfolk
- **Colonial Williamsburg**, the nation's largest living history museum
- **Kingsmill Resort & Spa**, Williamsburg
- **Kings Dominion**, near Richmond

Off Limits Establishments

- The safety and security of all service members is a priority. The Joint Armed Forces Disciplinary Control Board (AFDCB) is an investigative committee composed of members from each military service in the Hampton Roads area, as well as civilian advisers, who work with local law enforcement agencies and local businesses to identify conditions which may adversely affect the health, safety, welfare, and discipline of the armed forces. The Board meets quarterly to assess on-going threats to military readiness, or good order and discipline. Military members are prohibited from entering the premises of, and conducting business with off limits establishments.
- The AFDCB of Southeastern Virginia has designated **the following establishments as off-limits:**
 - **The Vault Vape and Hookah Shop, 15435-B Warwick Blvd, Newport News, VA**
 - **The Vault, FKA Unwind, 731 J. Clyde Morris Blvd, Ste. B, Newport News, VA**
 - **The Vault Vape and Hookah Shop, FKA, Unwind, 839 W. 21st Street, Norfolk, VA**
 - **Mellow Smoke Tobacco Shop, 1948 Diamond Springs Road, Virginia Beach, VA**
 - **Outer Edge Gifts, 760-B J. Clyde Morris Blvd, Newport News, VA**
 - **7 City's Custom & Design AKA Envy Car Audio & Design AKA Unique Auto Design, 106, 37th Street, Norfolk, VA or 117 E. Princess Anne Rd, Virginia Beach, VA**
 - **Autoworks, 6100 Tidewater Drive, Norfolk, VA**
 - **D Motors, 881 E. Little Creek Road, Norfolk, VA**
 - **Best Price Auto Sales, AKA US Auto Excellence, 3336 Holland Road, Virginia Beach, VA Prime Auto, AKA Skyline Auto, 4114 E. Indian River Road, Chesapeake, VA**
 - **Tyku Bar, 1910 Atlantic Avenue, Virginia Beach, VA**



Army Community Service

650 Monroe Ave

(757) 878-3638





We are here to support you!

- Financial Counseling
- Resume Writing/Employment Assistance
- Spouse Employment Support
- EFMP Resources and Support
- Relocation Support
- Deployment Readiness Support
- Personal Work Life Program
- Army Family Team Building
- Army Family Action Plan
- Transition Assistance Program
- Information and referral to get you and your Family through these challenging times!

If you have a question or need assistance, call us, we can help or refer you to the appropriate agency!

Call ACS at 757-878-3638



uniquely eustis

Newcomer's Orientation for Spouses!

Connect with your new community!

Where: Army Community Service, 650 Monroe Ave.

When: Thursday, May 30th from 9:00 am - 12:30 pm

Learn about:

- Joint Base Langley-Eustis & Hampton Roads
- Army Community Service Programs
- Exceptional Family Member Program
- Child & Youth Programs
- School Liaison
- SGLI Insurance
- Tricare Health Benefits Advisor
- Family Advocacy Program
- Spouse Employment

For more information call ACS at 757-878-3638.

*Breakfast is provided, and children are welcome!

Registration is required.



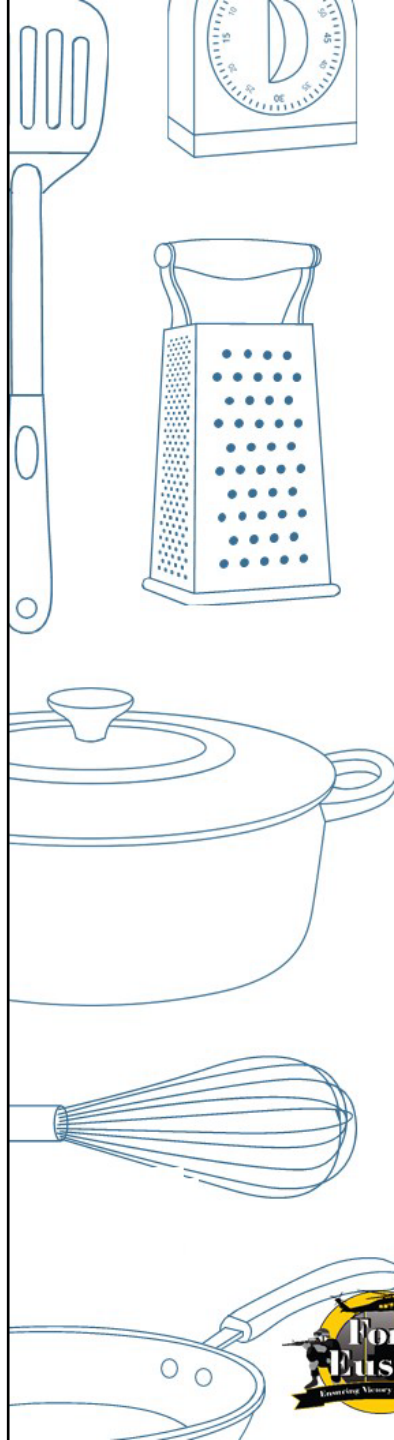
Waiting for your HHG? (Household Goods)

Fort Eustis Loan Locker is
OPEN FOR BUSINESS

Call ACS at 757-878-3638
for more information or to
make an appointment

We offer dishes, pots, pans, cots,
toasters, coffee pots, irons and
ironing boards

Be sure to bring your orders.





Army Community Service Programs

- Exceptional Family Member Program – Merlin Choice: merlin.choice.2@us.af.mil
- Information & Referral – Carol Sheppard: carol.sheppard@us.af.mil
- Mobilization and Deployment – Liezel Bambao: liezel.bambao.1@us.af.mil, Dennis Pugh: dennis.pugh.2@us.af.mil
- Financial Readiness – Darlene Morgan: darlene.morgan@us.af.mil
- Relocation – Timothy Allen: timothy.allen37@us.af.mil, Maggie Kiser: margaret.kiser.6@us.af.mil
- Employment Assistance Program – Jamie Quick: james.quick.3@us.af.mil
 - Spouse Reimbursement for State Licensure /Certification
- Volunteer Assistance Program – Sharon Rector: Sharon.rector.1@usa.af.mil
- Personal Work Life – Nina Lee: nina_simone.lee@us.af.mil
- Army Family Team Building – Nina Lee: nina_simone.lee@us.af.mil
- Army Family Action Plan – Sharon Rector: Sharon.rector.1@usa.af.mil
- Transition Assistance Program – Sherman Watkins: sherman.j.Watkins.civ@army.mil



Spouse Employment

- **Military Spouse Employment Partnership (MSEP)** is a resource for spouse employment with private sector companies, non-profits, and other government agencies.
<https://msepjobs.militaryonesource.mil/msep/home>.
- **Employment Readiness Program (ERP)** is an Army Community Service program providing employment assistance to military Spouses, Soldiers, DoD Civilians, and all immediate Family members. <https://www.armymwr.com/programs-and-services/personal-assistance/employment-readiness-program/army-spouse-employment-career-and-education>.
- **Military One Source, My Career Advancement Account (MyCAA)** – Eligible Spouses of service members on active duty in pay grades E1 to E6, W1 to W2, and O1 to O3 may take advantage of a scholarship program that provides up to \$4,000 in financial assistance to those who are pursuing a license, certification, or Associate's degree in a portable career field or occupation. The first 1,250 approved applicants in pay grades E-6 and O-3 will receive assistance based on funding. Career Coaches are available by calling 1-800-342-9647. <https://mycaa.militaryonesource.mil/mycaa/>
- **Spouse Relicensing:** Newly implemented policies reimburse Army spouses for license/certification fees when they PCS. The Army strongly supports the work of the DoD in promoting license reciprocity in all states.
<https://myseco.militaryonesource.mil/portal/content/view/8576>
- **Army Spouse, Employment, Career and Education Information:**
https://www.army.mil/article/236579/army_spouse_employment_career_and_education_information .



ARMED SERVICES YMCA



OPERATION BLESSING



Patriot's Pantry

Monthly mobile
Food Distribution
**HELD EVERY THIRD
THURSDAY**

*Sign Up
Today*



FT. EUSTIS
1200-1300
ACS PARKING LOT
650 MONROE AVE
757-878-3638



LANGLEY AFB
1500-1630
BCC PARKING LOT
350 CLARKE AVE
757-764-3990

For E-7 and below Active-duty families



You will receive one box of food items per family.

For more information on the Patriot's Pantry:
Contact Kelly Anne Remington 757-363-1884

www.asymca.org/patriotspantry

Army Community Service 757-878-3638

Be In The Know!

join us on
facebook.



Follow us on
Instagram



Joint Base Langley-Eustis



@forteustisacs



Casualty Assistance Center

705 Washington Blvd., Suite 132

POC: CAC Chief, Debra Stancil; debra.stancil.civ@army.mil or
Joseph W. Anderson; joseph.w.anderson4.civ@army.mil or
Antonio Rogers; antonio.d.rogers3.civ@army.mil

(757) 878-1118

After duty hours (757) 846-3526 (24hrs)



DD Form 93 Record of Emergency Data (access via IPPS-A)

- Death Gratuity- \$100K; up to 10 beneficiaries; must be paid within 72 hours of a Soldier's death
- NMA- Non-medical Attendant listed in remarks section (person is authorized to move to a rehabilitation center with you at government expense to assist with healing and recovery)
- Use remarks section to document specific requests i.e. will location, primary language in home
- Choose your PADD wisely and ensure that individual can handle the responsibility

SGLV 8286-Servicemembers' Groups Life Insurance Election and Certificate (access via SOES)

- www.dmdc.osd.mil/milconnect/ and go to the Benefits Tab, Life Insurance SOES
- Coverage up to \$500,000—in \$50,000 increments, max monthly premium of \$31 (can be declined)
- Should be updated annually or as changes occur (marriage, divorce, adoption, birth of a child)

FSGLI-Family Servicemembers' Groups Life Insurance (access via SOES)

- up to \$100,000 for a member's spouse and is based upon the spouse's age bracket
- Auto \$10,000 for dependent children; no cost and under certain circumstances a stillborn is covered

TSGLI-Traumatic Injury Protection (enrolled via SGLI coverage) flat rate of \$1 per month (incl in SGLI)

- Must survive at least 7 days from date of injury to file a claim
- \$25,000 to \$100,000 in short-term financial support to help in your recovery from a traumatic injury

VSI/SI -Very Seriously Injured / Seriously Injured (initial injury must be reported to the CAC)

- Army may bring up to 3 family members to your bedside when admitted to a medical facility

Visit www.va.gov for more benefit information.

AERHQ.ORG

NEWCOMERS BRIEF

ARMY
EMERGENCY
RELIEF

EST. 1942



AER PROGRAMS



AER and the Army

- Army Emergency Relief is a 501c(3) organization established in 1942 by the Secretary of War and the Army Chief of Staff to **relieve financial distress on Soldiers and their Families**
- Authorized by AR 930-4, AER is an important part of **Soldier Financial Readiness**, which in turn is a key component of overall Army Readiness

\$2 Billion in assistance provided since 1942
with **more than \$1 Billion provided since 9/11**

Board of Managers
comprised of Active Duty
and Retired Army Leaders to
ensure Soldiers and Families
always come first

Board of Advisors
led by the serving *Army Chief of
Staff* and comprises other
Senior Army Leaders (GOs and
CSMs)

AER PROGRAMS



- Authorized by your Commander/1SG or the AER Officer
- No-interest loans with NO fees
- Grants (or a combination loan and grant) may be provided based on individual need/circumstances

Most Common Categories of Assistance

- Personal Vehicle Repairs
- Housing Costs (First month's rent, etc.)
- Basic Essential Furniture
- Utilities
- Child Care (Army Fee Assistance Program)
- Food
- Funeral Expenses
- Emergency Travel
- Car Seat

Full list, including unauthorized categories on website

AER PROGRAMS - SCHOLARSHIPS

- Up to 4 years full-time, or 8 years part-time enrollment in accredited college or university
- Funds may be used for tuition, fees, books, supplies, ESL and GED classes, CLEP and TOEFL tests.
- *Cannot be used for 2nd undergraduate degree or master's program*

Spouse Education Assistance Program

Provides need-based scholarships for Spouses of Soldiers

Applications are accepted year-round

MG James Ursano Scholarship Program

Provides need-based scholarships for Dependent Children of Soldiers

*Scholarship Application Timeline:
1 January - Application is available on the website
2 April - Deadline for Children's Applications to be submitted online*

QUESTIONS



AER Officer

LaShun Howard 757-878-2137

Located

705 Washington Blvd

Room 240

Fort Eustis, VA 23604



Housing Services Office

733d Mission Support Group, Civil Engineer Squadron



Bldg 650 room 114
757-878-2977 / 5579

<https://www.jble.af.mil/Home/Newcomers-Gate-Info/Eustis-Housing/>

- Welcome to Fort Eustis
(newcomers housing packet-email)
- Housing Referral (on and off post)
- Landlord-Tenant Issue Resolution
- ***Rental Partnership Program*** (open to all ranks)
- *50+ off post rental partners*
- Next duty station Housing assistance
- *Free Monthly Home Buying and Selling seminar dates: 16 April, 21 May, and 18 June 2024 12 noon to 2 pm in Bldg 650*

MAKING A DIFFERENCE



**Housing
Services
Office**

Fort Eustis, VA



UNACCOMPANIED PERSONNEL HOUSING (UPH)

733d Mission Support Group, Civil Engineer Squadron



Permanent Party Barracks

Bldg 650 room 113

757-878-5858

<https://www.jble.af.mil/Home/Newcomers-Gate-Info/Eustis-Housing/>

- In Processing/Permanent Room Assignments
Unit Integrity by Bldgs 600 block, 807 NCOs
- UPH Staff /Barracks Manager(SGT) and Dedicated
Maintenance Technicians are assigned to each building
- Processing Exceptions to Policy (ETP)***

*** Marriage, Pregnancy, Custody, Caregiver...

Will attend 1 hour “Exiting the Barracks” session in Bldg 650



Unaccompanied (single) Soldiers E1-E5 and “Dual Military” E1-E5 (without dependents) when military spouse is assigned more than 50 miles from Fort Eustis are Required to reside in the barracks.



On Post Family Housing Contact Information:

**Army Support Activity (ASA)
Government Housing
705 Madison Avenue, Suite 240
757-878-6088**

**Balfour Beatty Communities
Fort Eustis 757-369-8335**

<https://www.foreustisfamilyhomes.com/>

Fort Story 757-962-3511

<https://www.fortstoryfamilyhomes.com/>



DISPUTE RESOLUTION

ALL RESIDENT SUGGESTIONS, CONCERNS, AND COMPLAINTS ARE IMPORTANT. IF YOU ARE NOT SATISFIED WITH ANY SERVICES PROVIDED, PLEASE FOLLOW THE ISSUE RESOLUTION PROCESS PROVIDED.

STEP 1

INCOMPLETE OR NOT SATISFIED WITH SERVICE?

FORT EUSTIS FAMILY HOMES (Balfour Beatty)

Contact local BBC management / maintenance team.

Community Management office:
(757) 369-8335

Maintenance office:
(757) 369-8344

forteustisfamilyhomes.com

STEP 2

STILL NOT SATISFIED / NOT RESOLVED BY LOCAL MANAGEMENT?

Escalate the issue to the BBC corporate management team.

Balfour Beatty Corporate Management

BB CARES HELPLINE:
(877) 253-6988

BBCARES@BBCGRP.COM

STEP 3

**ISSUE UNRESOLVED...
GOVERNMENT FAMILY HOUSING OFFICE**

Office Hours: Mon-Fri
0800-1700

(757) 878-6088
(757) 501-8077
(757) 817-5602
(757) 817-5685

usarmy.jble.asa.mbx.eustis-govt-housing@mail.mil

GOVERNMENT FAMILY HOUSING ICE
(see QR Code)

*** AFTER HOURS HOUSING HOTLINE ***
(757) 817-5602

STEP 4

DISSATISFIED WITH THE RESOLUTION?

- * Contact Army Support Activity Commander via Cdr's ICE Box (see QR Code)
- * Contact Service Member's Chain of Command
- * Raise issues at Quarterly Town Hall meetings

Use your smart phone to access Government Family Housing ICE or Army Support Activity Cdr's ICE by scanning these codes with the camera.

Govt Housing ICE



ASA Cdr's ICE





Family Advocacy Program
502 Sternberg Ave
757-314-7998

Victim Advocate Hotline Number
1-757-276-1090
(24 hours/ 7 days a week)



What is the Family Advocacy Program?

The Family Advocacy Program has been established by the DOD as the Commander's tool for addressing issues related to child and domestic abuse. The FAP Mission is to:

- Provide education/support to prevent abuse
- Encourage prompt reporting of suspected abuse
- Promote victim safety
- Provide for offender treatment/accountability
- Ensure trained professional staff for intervention



FAP's Mission is Prevention Programs Include

- **FAP Secondary Prevention and Client Engagement**
 - Clinical Counseling and Intervention services for individuals, couples, and parents with early indicators of risk
- **New Parent Support Program**
 - Home Visitation Services to Expectant Parents and Parents of Children up to Age 3
- **Treatment Intervention**
 - Clinical assessment and therapy of clients with incidents of abuse or maltreatment
- **Victim Advocacy**
 - 24/7 services supporting victims of domestic abuse
- **FAP's internal teamwork, collaboration, & alliances with external partners support capacity, resilience, sustainability to foster Personal & Family Strengths**



FAP Program and Services

Prevention (Primary and Secondary)

- New Parents Support Program (Prenatal-Age 3)
- Family Advocacy Strength-Based Treatment (FAST)-Voluntary, Couples Counseling for Families At-Risk
- Parenting Programs (Love and Logic, Active Parenting)
- Couples Communication Classes – (PREP)
- Healthy Relationships Classes
- Special Awareness Months Activities
- Stress & Anger Management
- Partnership with Civilian Community Resources



Types of Family Maltreatment

Spouse/Intimate Partner

- Emotional Abuse
- Sexual Abuse
- Physical Abuse

Child

- Emotional Abuse
- Sexual Abuse
- Physical Abuse

Neglect

- Educational
- Medical
- Lack of Supervision
- Exposure to physical hazards
- Lack of Basic Necessities



Victim Advocate Services

- We serve victims of Domestic Violence and Non offending Parents of Child Abuse
- Our services are completely voluntary-not mandated
- We are the liaison between civilian and military agencies on behalf of client.
- We provide information on:
 - Safety Planning
 - Client's rights
 - Information, Support and Referral
 - Crisis Intervention
 - Accompaniment to Court Hearings and Investigative Meetings
- Confidentiality unless child abuse is disclosed or unless there is a high-risk level of Domestic Violence; repeated FAP cases, strangulation, pregnancy



FAP Leadership Training

- All incoming Commanders and 1SG in-processing, are required to contact FAP within 30 days of taking new leadership role:
 - FAP will be able to ensure all Commanders and 1SG know about mandatory reporting.
 - Discuss the required CRB training and CRB process
 - Unit Trainings
 - Referral Process
 - Base Supervision Guidelines
 - Preventive Services for Active-Duty Members and their Families
 - Reporting Requirements for Child Abuse and Neglect



FAP Facebook Page

- For more information regarding Family Advocacy and the great things going on the installation please visit our Facebook page

<https://www.facebook.com/JBLE-Family-Advocacy-Program-110454957271946>



TRICARE Dental Program

Mr. Gregory Banks

757-898-6142

Gregory.banks@ucci.com

www.uccitdp.com

TRICARE DENTAL PROGRAM (TDP)

What is the TDP?

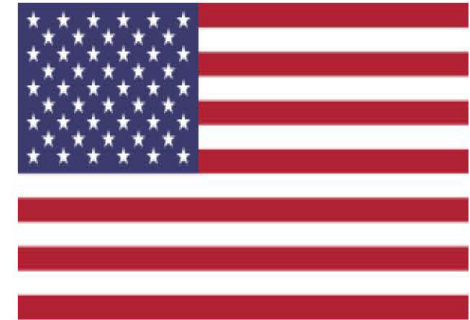
- Voluntary, premium-based dental insurance plan
- NOT automatic with TRICARE medical enrollment
- Worldwide, portable coverage
 - CONUS and OCONUS benefits
- Single contractor – United Concordia Companies, Inc. (United Concordia)



WHO IS ELIGIBLE?

Active Duty Family Members (ADFM) of

- U.S. Air Force
- U.S. Army
- U.S. Navy
- U.S. Marine Corps
- U.S. Coast Guard
- Commissioned Corps of the National Oceanic and Atmospheric Administration
- U.S. Public Health Service



National Guard/Reserve sponsors

Individual Ready Reserve (IRR) sponsors

Family Members of National Guard/Reserve & IRR sponsors

Note: Your sponsor must have at least 12 months of military service commitment left for you to get TDP



WHO IS NOT ELIGIBLE

- Active Duty Service Members (ADSMs), including National Guard and Reserve members called to active duty for more than 30 consecutive days
- Retired service members and their families
- Former spouses
- Parents and parents-in-law
- Disabled veterans
- Foreign military personnel
- Service members in the Transitional Assistance Management Program (TAMP) following activation for a contingency operation



ENROLLMENT REQUIREMENTS

TDP coverage is **NOT** included in TRICARE medical enrollment – they are two different plans requiring separate enrollments

All eligible family members must be enrolled except:

- Children under age 1 (voluntary enrollment allowed)
- Remotely located family members (voluntary enrollment allowed)



Defense Enrollment Eligibility Reporting System (DEERS) is the sole source for verifying eligibility

HOW TO ENROLL

- Three ways to enroll
 - **Online:** www.tricare.mil/bwe to access the Beneficiary Web Enrollment (BWE) portal
 - **Mail:** United Concordia TRICARE Dental Program
P.O. Box 645547
Pittsburgh, PA 15264-5253
 - **Phone:**
 - CONUS: 844-653-4061
 - OCONUS: 844-653-4060 (toll free); 717-888-7400 (toll)



*Note: Your effective date of coverage depends on the date United Concordia receives your enrollment application and first month's premium payment.
If United Concordia receives it by the 20th of the month, your enrollment will start on the first day of the next month.*

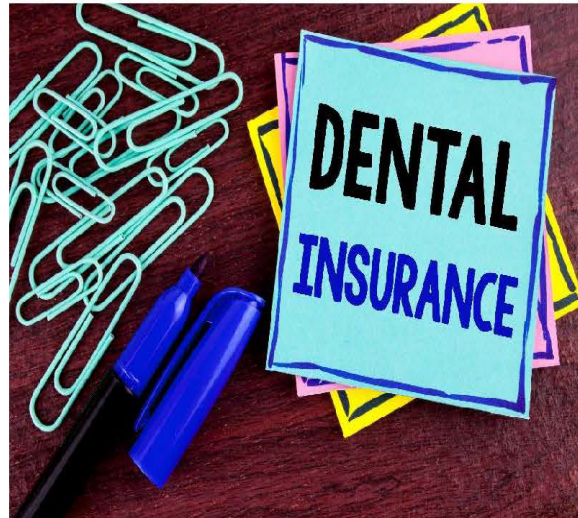


EFFECTIVE DATE OF COVERAGE & ID Cards

Effective Date of Coverage:

If the TDP enrollment (along with first month's premium) is received...

- **By the 20th** of the month, coverage will start on the first day of the next month
- **After the 20th** of the month, coverage will start on the first day of the second month



ID Cards

- ID cards are available in [milConnect](#)

Note: If any dental care is provided before the start date, the future enrollee will have to pay for the full cost of care

TDP BENEFITS - OVERVIEW

Benefit/Service	Cost-Share
Diagnostic Exam (two in a consecutive 12-month period)	0%
Cleaning (two in a consecutive 12-month period)	0%
Sealants for Children <ul style="list-style-type: none">- Permanent molars only (through age 18)- Teeth must be cavity-free	0%
Basic Restorative <ul style="list-style-type: none">- Amalgam (silver) Fillings- Composite (tooth-colored) Fillings	20%



TDP BENEFITS – OVERVIEW (CONTINUED)

Benefit/Service	Cost-Share	
	E4 & Below	E5 & Above
Endodontics (root canal)	30%	40%
Periodontics (gum surgery)	30%	40%
Oral Surgery (tooth extractions)	30%	40%
Prosthodontics and Other Restorative (Implants now a benefit)	50%	50%
Orthodontics	50%	50%

For a comprehensive list of covered benefits, visit www.uccitdp.com and access the Benefit Booklet in the Forms and Materials link



TDP PREMIUMS: MAY 1, 2023-APRIL 30, 2024

	Active Duty		Selected Reserve			Individual Reserve				
	Single Premium (one family member)	Family Premium (More than one family member)	Sponsor - Only Premium	Single Premium (one family member, excluding sponsor)	Family Premium (More than one family member, excluding sponsor)	Sponsor Premium plus Family Premium	Sponsor - Only Premium	Single Premium (one family member, excluding sponsor)	Family Premium (More than one family member, excluding sponsor)	Sponsor Premium plus Family Premium
May 1, 2023 – April 30, 2024	\$12.36	\$32.13	\$12.36	\$29.84	\$80.33	\$92.69	\$30.89	\$30.89	\$80.33	\$111.22

TDP BENEFIT MAXIMUMS

Annual Maximum = \$1,500.

- Per TDP enrollee
- Per contract year (May 1 – April 30)
- Does not accrue or roll over
- No transfer between family members

Lifetime Orthodontic Maximum = \$1,750

- Available for family members (non-spouse) up to age 21 or age 23 if enrolled full time at a college or university
- Available for spouses up to age 23



TDP – FIND A DENTIST

Find a Dentist
Continental United States (CONUS)

[Read Notes >](#)

By Location By Name

Search for All Dentist Types ▼ Located within 25 miles ▼

Address Search

Or looking for... [Dentists Outside the Continental United States \(OCONUS\)](#)



TDP WELLNESS PROGRAM

- **Special Needs:** Nitrous oxide is covered at 100% when using a network dentist
- **Pregnancy:** A third cleaning is covered in a consecutive 12-month period
- **Chronic Medical Conditions:** Enhanced benefits for the following conditions:
 - Cerebral Vascular Disease
 - Coronary Artery Disease
 - Diabetes
 - Lupus
 - Oral Cancer
 - Organ Transplant
 - Rheumatoid Arthritis
 - Pregnancy



All conditions must be self-registered in My Account on the TDP website to be eligible for coverage*

*Visit www.uccitdp.com; sign into My Account and select Manage My Oral Health



TRICARE Dental Program

Mr. Gregory Banks

757-898-6142

Gregory.banks@ucci.com

www.uccitdp.com

5/1/2022



RELIGIOUS SUPPORT



Pray

Pursue Innovation

Preserve the Legacy

Prepare Spiritual Resiliency

People: Nurture, Care, Honor

T ogether

E veryone

A ccomplishes

M (the) mission

thru

T rusted

R elationships

U (that) unify

S acred

T eamwork!



**U.S. ARMY TRANSPORTATION CORPS
REGIMENTAL MEMORIAL CHAPEL (RMC)**

Building 923, DONNELSON PLACE

FORT EUSTIS, VA 23604

24 Hour Chapel Phone: (757) 878-1304/1450

<https://www.facebook.com/RegimentalMemorialChapel>

**RMC Annex
Building 1005, Monroe Avenue
Fort Eustis, VA 23604**





Fort Eustis Religious Support Office

Key Leaders



REGIMENTAL MEMORIAL CHAPEL (RMC) SERVICES, PROGRAMS, AND EVENTS POC's:

CH (COL) Brian Tung, Dep JBLE and Senior Army Chaplain; (757) 878-1303; brian.m.tung.mil@army.mil

SSG Ariel Evans, Senior Religious Affairs and Operations NCOIC, (757) 878-3034;
ariel.a.evans2.mil@army.mil

Ms. Diane Miller, Administrative Assistant, (757) 878-3021; diane.miller.2@us.af.mil

CH (LTC) James "Jim" Breckenridge, Pastoral Care Chaplain, (757) 878-1985;
james.p.breckenridge.mil@army.mil

CH (MAJ) Matthew Miller, Family Life Chaplain, (757) 878-2202; matthew.t.miller114.mil@army.mil

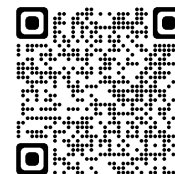
CH (LTC) George Okoth, CIMT Command Chaplain/ Priest, (757) 501-7044; george.l.okoth.mil@army.mil

Mr. Caleb Blue, Senior Director of Religious Education, (757) 878-4316; caleb.blue@us.af.mil

Mrs. Genevieve Hughes, Catholic Director of Religious Education, (757) 878-4727;
genevieve.hughes.1@us.af.mil



24-Hour Chapel Phone: (757) 878-1304/1450
www.facebook.com/regimentalmemorialchapel





FORT EUSTIS RELIGIOUS SUPPORT

24 Hour Chapel Phone: 757-878-1304/1450

www.facebook.com/regimentalmemorialchapel



- 0900 SUN Mass and 1015 Catholic Religious Education and Sacramental Prep at Regimental Memorial Chapel (RMC); FMI contact the Catholic Director of Religious Education (DRE), Mrs. Hughes at genevieve.hughes.1@us.af.mil or CH (LTC) George Okoth at george.l.okoth.mil@army.mil
- 0900 SUN Chapel Roots Interactive Family Worship, Building 1005, Monroe Avenue; FMI contact CH (MAJ) Matt Miller at matthew.t.miller114.mil@army.mil or CH (CPT) Courtney Alvarado: courtney.a.alvarado2.mil@army.mil
- 1100 SUN Protestant Traditional Service and 0945 Sunday School, RMC Chapel; FMI contact the DRE, Mr. Caleb Blue at caleb.blue@us.af.mil or CH (LTC) Jim Breckenridge at james.p.breckenridge.mil@army.mil
- 1100 SUN Latter Day Saints Service, In-Person, RMC Annex, Building 1005, Monroe Avenue; FMI contact Elder Robert Haws at (715) 323-0912
- Rosary and Our Lady of Lourdes Prayer Group; FMI contact Mrs. Hughes at genevieve.hughes1@us.af.mil or check RMC Facebook
- 0930 TUE Protestant Women of the Chapel (PWOC); FMI at E-Mail eustispwoc@gmail.com or christinetitkopwoc@gmail.com
- 1145 TUE Bible Study in-depth study of book of Genesis; FMI contact CH (LTC) Jim Breckenridge at james.p.breckenridge.mil@army.mil
- 1145 WED Virtual Mid Week Devotion and Prayer on Facebook at regimentalmemorialchapel
- 1800 WED In Person Praise and Prayer RMC Chapel; FMI contact CH (COL) Brian Tung at E-Mail: brian.m.tung.mil@army.mil
- 1800 WED Ladies Evening Bible Study; FMI contact Mrs. Vault at vaulj@cox.net
- 2nd SATs Men's Ministry; FMI contact Mr. Rosier at erosiersr@yahoo.com
- Online Giving: <http://acceptiva.com/afcc> (Choose JBLE Ft Eustis)



Regimental Memorial Chapel, Building 923, Donnelson Place, Fort Eustis, VA 23604
RMC Annex, Building 1005, Monroe Avenue, Fort Eustis, VA 23604

Supporting Fort Eustis
As of 5 April 2024





WE REPRESENT THE VALUE OF RELIGIOUS LIBERTY, THE IMPORTANCE OF RELIGION, FAITH, AND SPIRITUALITY. CHAPLAIN PERSONNEL ARE AVAILABLE NOT ONLY IN CHAPEL BUT ALSO FOR ADVISING LEADERS AND PROVIDING RELIGIOUS SUPPORT IN UNITS, CONFIDENTIAL PASTORAL CARE, ETC.



FAITH GROUP SERVICES OFFERED

ROMAN CATHOLIC MASSES (RMC)

PROTESTANT SERVICES-
(TRADITIONAL at RMC and
CHAPEL ROOTS at RMC Annex)

LATTER DAY SAINTS SERVICES (RMC Annex)



RELIGIOUS EDUCATION OPPORTUNITIES

BIBLE STUDIES

MARRIAGE ENRICHMENT

CHILDRENS PROGRAMS AND SPECIAL EVENTS

MENS PROGRAMS AND SPECIAL EVENTS

WOMENS PROGRAMS AND SPECIAL EVENTS

FAMILY PROGRAMS AND SPECIAL EVENTS

FAMILY LIFE CENTER – BUILDING 1006, MONROE AVENUE, FORT EUSTIS

PASTORAL COUNSELING AND WORKSHOPS FOR INDIVIDUALS, COUPLES, AND FAMILIES

COMMUNITY RELIGIOUS PARTNERS:

MUSLIM

Cultural Center, (International Military Student Office)
Building 2751, Madison Avenue, Fort Eustis, VA 23604 (Area of 128th Aviation Brigade)
Peninsula Islamic Community Center,
1217 Todds Lane, Hampton, VA 23666, (757) 817-0662
Mosque and Islamic Center of Hampton Roads,
22 Tide Mill Lane, Hampton, VA 23666, (757) 838-4756

JEWISH

Temple Sinai
11620 Warwick Boulevard
Newport News, VA 23601
(757) 596-8352

On-Line Jewish Education
jcca.org/jwb/jrep



BUDDHIST

FB Live service
Tuesdays 1300 EST (1400 EDT)
Archived for viewing later
<https://www.facebook.com/profile.php?id=100075540475138>
Email: christopher.a.mohr.mil@army.mil





PWOC



Protestant Women Of The Chapel

**Join Us Every Tuesday
9:30 am-11:30 am**

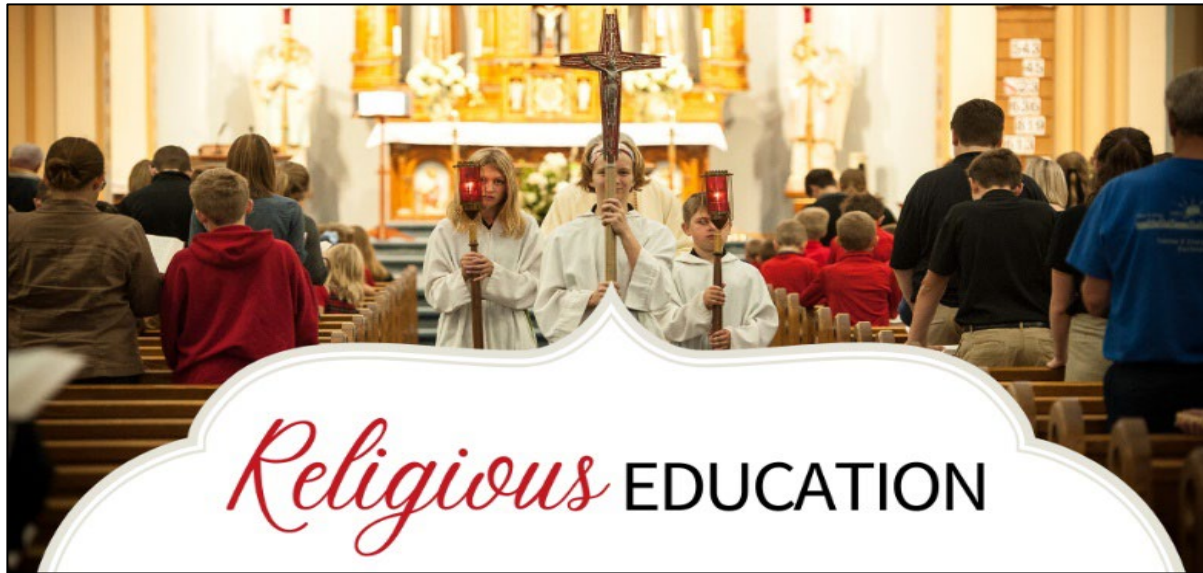
**Regimental Memorial
Chapel
923 Donnelson Place
Fort Eustis, VA**

**Women's Bible Study and
Fellowship
eustispwoc@gmail.com
child care available**



CATHOLIC RELIGIOUS EDUCATION

Regimental Memorial Chapel
Building 923, Donnelson Place
Fort Eustis, VA 23604



Classes are being offered for children ages 4 through adult to include Sacramental Preparation for Baptism, First Reconciliation, First Holy Communion, Confirmation, and The Rite of Christian Initiation. Registration will be in Classroom #23.

Classes begin **SUNDAY, SEPTEMBER 17, 2023,**
through **SUNDAY, MAY 6, 2024, 10:00 – 11:30 A.M.**

For questions or further guidance, please contact Mrs. Genevieve Hughes,
Catholic Director of Religious Education, at (757) 788-6292 or genevieve.hughes.1@us.af.mil.



JEWISH RELIGIOUS EDUCATION

FY 2023-2024



JOINT RELIGIOUS EDUCATION PROGRAM




JEWISH RELIGIOUS EDUCATION
FY 2023 - 2024

Now in its 4th year!

Classes begin weekend of 10 SEP 2023



Joint Religious Education Program
An official program of the U.S. Army Chaplain Corps
provided by JWB Jewish Chaplains Council

REGISTER NOW - - USE LINK BELOW

For More Information Contact Your
Garrison Director of Religious Education (DRE)

Online classes for Children, Youth, and Adults  www.jcca.org/jwb/jrep




JEWISH RELIGIOUS EDUCATION
FY 2023 - 2024

Now in its 4th year!

Classes begin weekend of 10 SEP 2023



Joint Religious Education Program
An official program of the U.S. Army Chaplain Corps
provided by JWB Jewish Chaplains Council

REGISTER NOW - - USE LINK BELOW

For More Information Contact Your
Garrison Director of Religious Education (DRE)

Online classes for Children, Youth, and Adults  www.jcca.org/jwb/jrep

Registration and On-Line Classes at www.jcca.org/jwb/jrep

FMI: Please contact Mrs. Genevieve Hughes, Fort Eustis Catholic Director of Religious Education, at (757) 788-6292 or genevieve.hughes.1@us.af.mil

**FB Live Service, Materials, & Resources
For the Buddhist Soldiers and Civilians**

FB Live Buddhist Service:

On Tuesdays at 1900, German time (UTC+2) led by CH (CPT) Christopher Mohr.

NOTE: The service is archived for viewing later.

(The live service would be broadcast at 1300 local Eastern Standard Time in VA (GE Time – 6 = 1300 EST).

FaceBook Page:

<https://www.facebook.com/profile.php?id=100075540475138>

Email: christopher.a.mohr.mil@army.mil

Recommended Prayer Books:

1. "The wisdom of the Buddha" edited by Anne Bancroft and the Buddha's Teachings on Social and Communal Harmony, translated by Bhikkhu Bodhi.
2. Chanting Book of ~~Abhayagiri~~ Abhayagiri Monastery Available for download on line at https://www.abhayagiri.org/media/books/abhayagiri_monastic_foundation_chanting_book_revision_2010.pdf
3. Chanting Book of the ~~Dhammyut~~ Dhammyut
Order <https://www.accesstoinsight.org/lib/authors/dhammayut/chanting.pdf>
4. Literature: "What the Buddha Taught" Book by ~~Walpola Rahula Thero~~ Walpola Rahula Thero. The Buddha's teaching is often called the "middle path" because he taught that one should shun all extremes and instead live a life of moderation. He then presented in this sermon what are called the Four Noble Truths: There is suffering ("dukkha")



Child Watch Care Positions Available

Now Accepting Applications

Applicants Provide:

- Resume: Working with children ages 8 Weeks to 11 Years Old
- 3 Letters of Recommendation

CTOF CONTRACTING OFFICER WILL CONDUCT INTERVIEWS

To Learn More, Contact SFC Gene Lucas at

gene.h.lucas.mil@army.mil

Community
Opportunities

“THY WORD IS TRUE FROM THE BEGINNING”

Bible Study, Book of Genesis

Tuesdays, 1145-1245

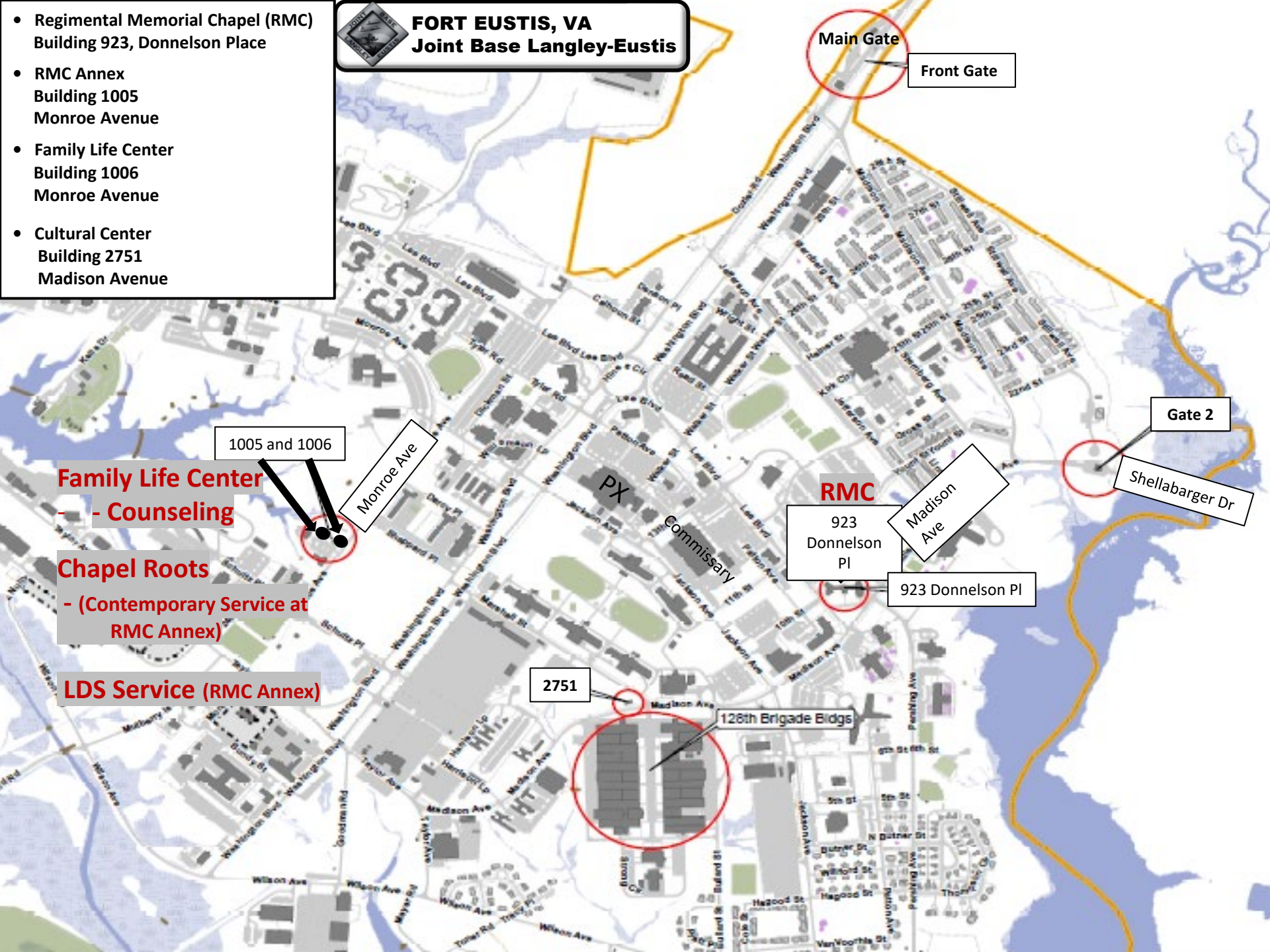
Regimental Memorial Chapel
Building 923, Donnelson Place
Fort Eustis, VA 23604

LUNCH IS PROVIDED

ALL ARE WELCOME

FORT EUSTIS, VA
Joint Base Langley-Eustis

- **Regimental Memorial Chapel (RMC)**
Building 923, Donnelson Place
- **RMC Annex**
Building 1005
Monroe Avenue
- **Family Life Center**
Building 1006
Monroe Avenue
- **Cultural Center**
Building 2751
Madison Avenue



Main Gate

Front Gate

Gate 2

Shellabarger Dr

RMC
923 Donnelson Pl
923 Donnelson Pl

Madison Ave

1005 and 1006

Family Life Center
- Counseling

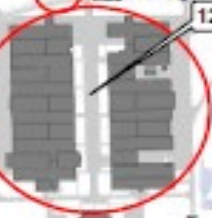
Monroe Ave

Chapel Roots
- (Contemporary Service at RMC Annex)

LDS Service (RMC Annex)

2751

128th Brigade Bldgs



733d Security Forces Squadron (SFS)





Fort Eustis Visitor Access



Fort Eustis Visitor Control Center (VCC)
Hours: 0730 – 1530, Open Monday – Friday (excluding federal holidays)
Phone Numbers: (757) 878-1878 / 1879

**Currently
Suspended**

Escorted Access – Trusted Traveler Program

Fort Eustis Trusted Traveler automatically allows DoD Military Members, Retirees, Civilians and DoD ID Card holding Dependents (age 18 and up) to escort visitors or guests onto the installation without a pass. Escorted individuals must be in the vehicle with their sponsor when passing through installation gates and must remain with their sponsor for the duration of their time on the installation. No Enrollment required. Non-U.S. Citizens are not allowed to be escorted under this program.

Unescorted Visitor Access

Visitor Pass Requests

- *Less than 10 guests*
- *Processing time: 1-2 Days*
- *Visitor or Sponsor may pick up completed pass at VCC during duty hours*
- *May be submitted and processed via email*
- *VCC may reach out for additional identifying information for your visitor*
- *Non-U.S. Citizens require additional processing steps, allow 15 days from request*
- *May be processed during VCC non-duty hours at the installation Main Gate search tent area*

Entry Authorization List (EAL) Requests

- *Used for special events with 10 or more guests*
- *Processing time: 15 Days*
- *Completed list will be posted at the installation gate to allow expedited entry*
- *May be submitted and processed via email*
- *VCC may reach out for additional identifying information for your visitor*
- *Non-U.S. Citizens require additional processing steps, allow 15 days from request*

Complete Access Request
Form Found Linked Below.
<https://www.jble.af.mil/733dSFS/>

Email completed Visitor Pass / EAL
request to the address below:
733MSG.S5T.VCC@us.af.mil

Allow 15 calendar
days for
processing.

For any questions or concerns
regarding processing call the VCC at
(757) 878-1878

Extended Visitor Access Credential Requests

Military Members and Families may have the ability to request the issuance of a long-term access credential for a vetted individual in-lieu of a pass. Contact the VCC at (757) 878-1878 to see if your request meets the requirements.



Fort Eustis Foreign National Visitor Access



Fort Eustis Visitor Control Center (VCC)

Hours of Operation: 0730 – 1530 Monday – Friday (excluding federal holidays)

Phone Numbers: (757) 878-1878 / 1879

Foreign Visitor Access Information

Fort Eustis policy specifies that all foreign visitors must be escorted by their sponsor at all times while on the installation. In addition, foreign visitors are ineligible for the Fort Eustis “Trusted Traveler” program. Fort Eustis personnel interested in hosting foreign visits must keep in mind a visit should not interfere with a unit’s ability to accomplish its mission.

Escorted Foreign Visitor Access

Foreign Visitor Pass Requests

- Less than 10 guests
- Processing time: 10 duty days
- Sponsor and Visitor must be present to pick up completed pass at VCC during duty hours
- May be submitted and processed via email
- Request form must be completely filled out and include a photo of visitor’s passport
- VCC may reach out for additional identifying information for your visitor

Entry Authorization List (EAL) Requests

- Used for special events with 10 or more guests
- Processing time: 15 duty days
- Completed list will be posted at the installation gate to allow expedited entry
- May be submitted and processed via email
- VCC may reach out for additional identifying information for your visitor
- Foreign visitor request form must be included with EAL request for non-U.S. citizens

Complete Foreign Visitor Request Form Linked Below.
<https://www.jble.af.mil/733dSFS/>

Email completed Visitor Pass / EAL request to the address below:
733MSG.S5T.VCC@us.af.mil

Submit request no later than 10 - 15 duty days prior to visit

For any questions or concerns regarding processing call the VCC at (757) 878-1878

Extended Foreign Visitor Access Requests

Military Members and Families may have the ability to request the issuance of an extended pass for a vetted individual up to one year after the initial pass approval. Contact the VCC at (757) 878-1878 to see if your request meets the requirements.



Parking Lot Safety

50% OF ALL TRAFFIC ACCIDENTS REPORTED
ON EUSTIS OCCUR IN PARKING LOTS



TIPS FOR SAFE PARKING

1. PUT YOUR PHONE DOWN – *minimize distractions*
2. THINK AHEAD – *choose a space/area that is easy to enter and exit*
3. WATCH FOR OBSTACLES – *before and after entering your vehicle*
4. SLOW DOWN – *drive slowly, stay alert for other cars and pedestrians*
5. ADJUST MIRRORS – *get the best possible view to observe surroundings*
6. BACK IN, NOT OUT – *back into or pull through the parking space*
7. USE YOUR VEHICLE'S SAFETY TECHNOLOGY
8. PARK STRAIGHT – *make sure your tires are straight after parking*

Good notes
for safety
briefings and
messages

Tenant Unit Safety Officers should inspect parking lot:

Markings
Lighting
Signs
Obstacles
Pavement

Reduce Accidents



Increase Readiness



Virginia School Bus Safety



Reckless Driving

Kids, Do you know
The Danger Zones?



The Danger Zone is the area on all sides of the bus where children cannot be seen by the bus driver and are in the most danger of being struck by the bus.

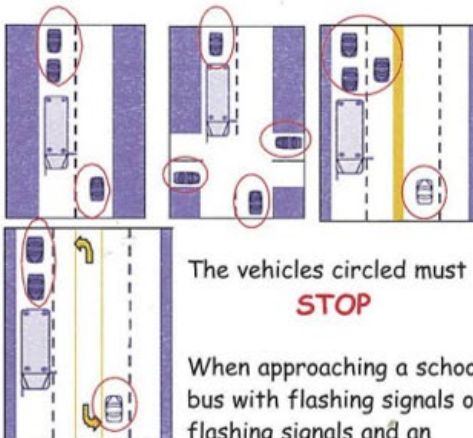
FRONT DANGER ZONE— The area which extends ten feet in front of the bus

SIDE DANGER ZONE—The area which extends ten feet on each side of the bus

REAR DANGER ZONE—The area which extends ten feet behind the bus

If you can touch the bus you are **TOO CLOSE!!!!**

Do you know the Rules for Motorists?



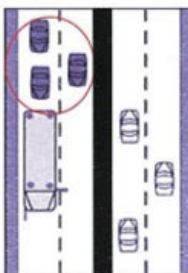
The vehicles circled must **STOP**

When approaching a school bus with flashing signals or flashing signals and an

extended stop sign on a public or private road, you **must stop** and remain stopped until all children are clear of the roadway and the bus moves again.



You **must also stop** if the bus is loading or unloading children and the signal devices are not functioning properly.



You **do not** have to stop if you are traveling in the **opposite** direction on roadways separated by a **physical barrier or unpaved median area**



School Bus Safety
And Me



Commonwealth of Virginia
Department of Education
Pupil Transportation Services
101 North 14th Street
Richmond, Virginia 23219
804-225-2037

This brochure was printed with a grant from the Virginia Department of Motor Vehicles



Reporting Animal Welfare Concerns on JBLE-Eustis



Fort Eustis Police is committed to addressing animal welfare concerns.

Animal Nuisance

Animal behavior or conditions caused by an animal that is:

- Destructive or menacing
- Disturbs the rights and privileges of others
 - Example: excessive barking

Report to Housing Office:
757-369-8347/8335

After Hours - *report to Fort Eustis
Police:
757-878-4555

*Follow up with housing office for long term resolution

Animal Cruelty

Neglect – Failing to provide for an animals needs (food, water, shelter).

Physical Abuse – Causing physical trauma to an animal.

Report to Fort Eustis Police:
757-878-4555

*Fort Eustis Police coordinates with the Veterinary Office to determine neglect/abuse.

Submit a comment if you do not receive the service you expected.
https://ice.disa.mil/index.cfm?fa=card&sp=93783&s=439&dep=*DoD&sc=29

Reporting Tips

Providing your contact information along with a detailed report allows us the best opportunity to resolve the issue. Pictures and videos help document your experience.

Who: Animal description and owner's name

What: Barking, Left out, no food/water, etc.

When: Date and time of incident(s)

Where: Address and location of animal

Why: Thoughts on why it occurred



Fort Eustis Privately Owned Weapons Registration



Fort Eustis Police Station, bldg. 648 Washington Blvd.

Weapons registration paperwork can be submitted to the Police Desk 24/7

Phone Numbers: (757) 878-4555/4556

**Fort Eustis is part of Joint Base Langley-Eustis, an Air Force led joint base. Air Force policy governs law enforcement and security operations.*

Personnel Residing on Fort Eustis

- All personnel regardless of status who reside on the installation must register their weapon(s) with Fort Eustis Police within 72 hours of arrival to the installation.
- All required paperwork with owning commander's signature, to include **JBLE Form 1019** and **DD Form 2760**, must be completed and returned to the Fort Eustis Police Desk.
- Newly purchased firearms are required to be registered immediately.
- Anyone visiting personnel residing on Fort Eustis housing are required to have firearms registered prior to arriving on Fort Eustis.

All others who enter, visit, or transit Fort Eustis

- Firearms/weapons must be registered prior to bringing them onto Fort Eustis.
- Personnel (TDY, AIT, vacationing, etc.) residing in barracks or base lodging are not authorized to store firearms or ammunition within these areas.
- All International Military Students and accompanying family members, regardless of their country of origin, are prohibited from transporting, possessing, storing or using firearms on DoD installations or property.

Transportation of weapons and ammunition

- Transportation is limited to on base storage location or gate entry to the authorized hunting area / firing range and return to place of storage or gate exit. Convenience stops are not authorized.
- Weapons shall not be stored in vehicles.
- While being transported in a vehicle on Fort Eustis, weapons will be transported unloaded and preferably in a locked compartment.
- Weapons and ammunition will ALWAYS be separated.
- Newly purchased firearms and ammunition will be taken directly from the place of purchase (AAFES) to the installation exit or place of on base storage; convenience stops are not authorized.

Weapons registration forms can be picked up from the Police Station or downloaded from the following link:

[Weapons Registration - Joint Base Langley-Eustis - iSportsman](#)



Completed and signed forms submitted to Fort Eustis Police Desk; DO NOT BRING WEAPONS TO THE POLICE STATION.



Allow 5 calendar days for processing.



Weapons are not registered on Fort Eustis until the registrant has a signed/stamped copy of the registration form in their possession.

*****Carrying concealed firearms or concealed dangerous weapons on Fort Eustis is strictly prohibited.*****

A weapon is considered concealed when it is intentionally covered or kept from sight, whether on the person or otherwise within their immediate control.



633 SFS/ 733 SFS **S**mall **U**nmanne**d** **A**ircraft **S**ystem (s-UAS) Awareness



What to do:

D- Direct Attention outward and upward to attempt to locate individuals who are holding a controller or device that appears to be operating a sUAS (look at windows, balconies/rooftops)

R- Report- Report immediately via radio/telephone to BDOC Langley 764-5091/Eustis 848-4555 or voice and request Supervisor response. If operator id located off-base, notify LE immediately

O- Observer- Observe the sUAS and maintain visibility of the device (if safe to do so), look for damage or injured individuals, note that sUAS battery life is limited typically 3-40 minutes.

N- Notice- Notice features of the sUAS. Type of device (fixed wing/multirotor/tilt rotor, size/shape/color/payload/camera equipment/activity of the device. What did it do?

E- Execute – Execute appropriate action, if practical visually locate operator (if permissible). Treat sUAS on the ground as a suspicious package and **NOT ATTEMPT TO RETRIEVE.**

No Drones



Allowed

AT

Joint Base Langley Eustis

To Report a D.R.O.N.E at Langley Call 764-5091

To Report a D.R.O.N.E at Eustis Call 878-4555



Community Incident Messaging



The 733d SFS strives to provide accurate and timely messaging to the Fort Eustis Community in the event of incidents impacting the installation. All messaging is relayed through official channels.

Official Channels:

Joint Base Langley-Eustis – Facebook Page
Balfour Beatty Community Messaging
AtHoc Messages (Registration Required)
Giant Voice Notifications
Information through Command Channels

*****Please do not call the Military Police Desk to inquire about the incident unless you have an emergency or require police assistance.*****

Out of an abundance of caution Security Forces handles every threat the same until we can verify its validity. We ask for your patience and understanding.

Phone Down.

It's The Law.

**New Virginia Law
Effective Statewide
January 1, 2021**

Effective January 1, 2021, it is illegal to hold a handheld personal communication device (your smart phone) while driving a motor vehicle on Virginia highways.



PhoneDown.org



AMERICAN RED CROSS

American Red Cross

Service to the Armed Forces

24/7 hotline 1-877-272-7337

Regional Program Manager

Sarah Houck

Hero Care Network

Scan and Download to keep your info updated



Emergency Communications

What you Need to Know

Who can the emergency be about?

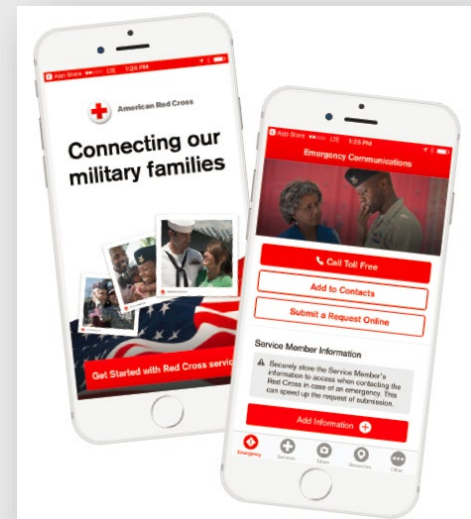
- Direct family members: siblings, parents, children, spouse

Who can start them?

- ANYONE – you, your command, your family member, your neighbor, a doctor or nurse, etc.

How can someone start one?

- Call 877-272-7337
- Visit redcross.org/herocarenetwork
- Download our **Hero Care App** on your phone or tablet



Types of Emergencies

- Verification and notification of:
 - Death
 - Illness
 - Other urgent, time-critical family emergencies
 - Birth notification to deployed service member
 - Emergency financial assistance
 - Legal emergencies & situations





Emergency Communications

What you Need to Know, continued

What information is needed?

- About the servicemember:
 - Name
 - Branch
 - Rank
 - Date of Birth
 - Military Unit Address
- About the emergency:
 - Nature of Emergency
 - Verification Source (doctor, funeral home, hospital)
 - Name of Immediate Family Member

The screenshot shows the 'Hero Care' mobile application interface. At the top is a red header with the text 'Hero Care' and a three-dot menu icon. Below the header is a navigation bar with four tabs: 'EMERGENCY' (selected), 'SERVICES', 'RESOURCES', and 'SHARE'. The main content area is white and contains a four-step process for emergency communications, each with an icon and a description:

- 1. You Contact Us**
Icon: Phone receiver. Description: You contact us and request a message to be sent regarding an emergency situation.
- 2. We Verify**
Icon: Checkmark. Description: We verify the emergency with a relevant third party (for example, a doctor in case of a medical emergency.)
- 3. Message is Routed**
Icon: Three people. Description: Once verified, we route the emergency communication to the relevant Military Party (often a commanding officer.)
- 4. Message is Delivered**
Icon: Envelope. Description: The commanding officer relays the message to your service member, and a course of action is decided by the commander.

Resiliency Workshops

In Person Only

- **Trauma Talk** -Teaches the effects of trauma in approachable and conversational ways and offers easy ways to overcome its effects.
- **Emotional Grit** - Teaches how to recognize the various emotions that emerge out of highly challenging situations, including those that lead to depression in themselves and others and offers approaches to build resilience, pursue joy and discuss suicide.
- **Defusing Anger** - Teaches participants to recognize triggers and reactions and offers ways to defuse anger and reduce emotional responses



In Person OR Virtual

- **Effective Communication** - Teaches effective communication methods through easy-to-learn skills.
- **Stress Solutions** - Teaches stress-management skills and relaxation techniques and discusses sleep issues and how to help others.
- **Connecting with Kids** - Teaches common reactions to stress in children and provides practical ways adults can help children cope.
- **Caregivers of Wounded, Ill and Injured Service Members and Veterans** – Provides caregivers with ways to reduce isolation, incorporate new identities and build personal wellness plans.
- **Creating Calmness in Stressful Times*** - Offers techniques on using communication skills, stress-reduction exercises and relaxation tools to bring calmness and wellbeing during times of high stress.

*Virtual only



Volunteer Opportunities

- JBLE
 - Event Support
 - Briefer
 - MTF Assistance
- Hampton VAMC
 - Coffee Cart
 - Compassionate Contact Corp
 - Visiting Patients
- Benefits:
 - Learn new skills
 - Leadership experience
 - Build resume
 - Meet new people
 - Great bullet points
 - Discounted training
 - Giving back
 - Having fun



American Red Cross

For more information, please contact:

NAME: Sarah Houck

OFFICE: (757) 878-3339

CELL: (757) 755-0247

EMAIL:

sarah.houck3@redcross.org

OFFICE LOCATION:

650 Monroe Ave, Room 125

Fort Eustis, VA 23604



U.S. AIR FORCE

Base Emergency Preparedness Orientation



Office of Emergency Management

633 CES/CEX
878-6801



Disaster Planning



U.S. AIR FORCE

- Prepare
 - Build an emergency supply kit
- Plan
 - Develop your family emergency plan
 - I.D. out of town contact
 - Know emergency plan for places where your family spends time
 - Know disasters that are most likely to occur in your area and how you will be notified
- Stay Informed
 - Local information & notification mediums



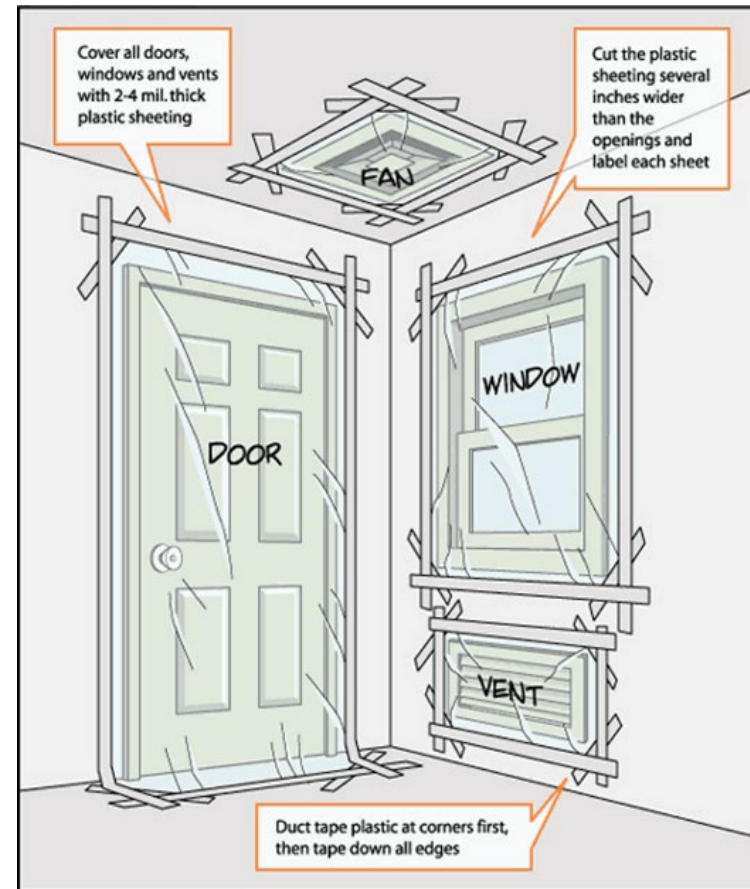


Shelter In-Place (SIP) Program



U.S. AIR FORCE

- SIP ops are not the same as LOCKDOWN ops
- SIP is short term (1-3 hrs) sheltering due to HAZMAT or Major Accident Hazardous Incident
- Turn off HVAC; seal room
- SIP kit must be in the SIP area, easily accessible, and labeled
- SIP exercises are to be performed annually
- **Turn off HVAC and seal room**





Surry Nuclear Power Station

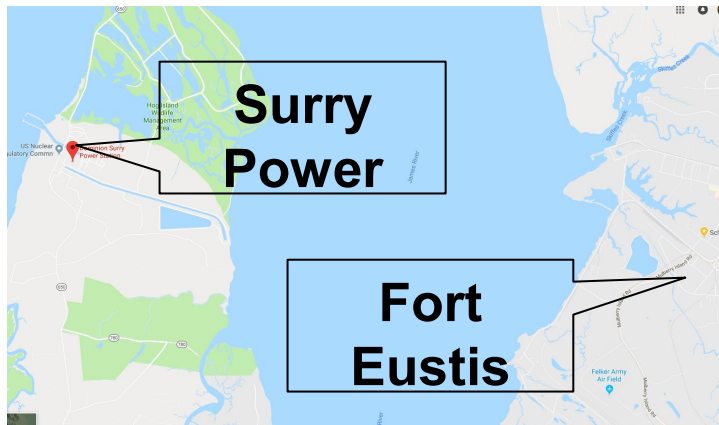


U.S. AIR FORCE

Alert sirens will soon be replaced with the Integrated Public Alert and Warning System (IPAWS)

- Proximity
 - Ft Eustis 6.2 Miles
 - Williamsburg 7.4 Miles
 - Newport News 13 Miles
 - Langley AFB 18 Miles
 - Poquoson 19 Miles
 - Hampton 21 Miles

- Information
 - Radio: 1310 AM, 97.3 FM
 - Television: WAVY 10, WVEC 13, WVBT 43



1 March 2022 is the anticipated start date, prior to this both the sirens and phone alerts may be used



Natural Disasters



U.S. AIR FORCE

- A natural disaster can strike with little or no warning
- Severe Weather Threats are:
 - Flooding
 - Winter Storms
 - Severe Storms/Tornadoes
 - Hurricanes

- **Tornado Warning:** Radar indicates tornadic activity and/or a tornado has been spotted
 - Giant Voice, Radios, Cable TV Audio Override and Wireless Emergency Alerts
- Take Cover
- Go to the basement if available
- Multi-story buildings, go to an interior small room or hallway on lowest floor as possible
- Go to the center of the building on the lowest level
- Take shelter under sturdy furniture, in a closet, hallway, bathroom, or under a stairwell, stay away from windows





JBLE Alarm Signals

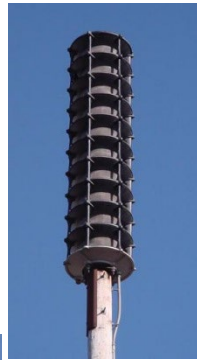


U.S. AIR FORCE

Giant Voice is tested every Wednesday at approximately 12:15 hrs



**Natural Disaster/ Peacetime
Emergency
(3-5 min. steady siren tone)**



After Emergency

Command Post will issue:
ALL CLEAR
Come out of shelter but Remain
indoors – HAZARDS MAY STILL
BE PRESENT





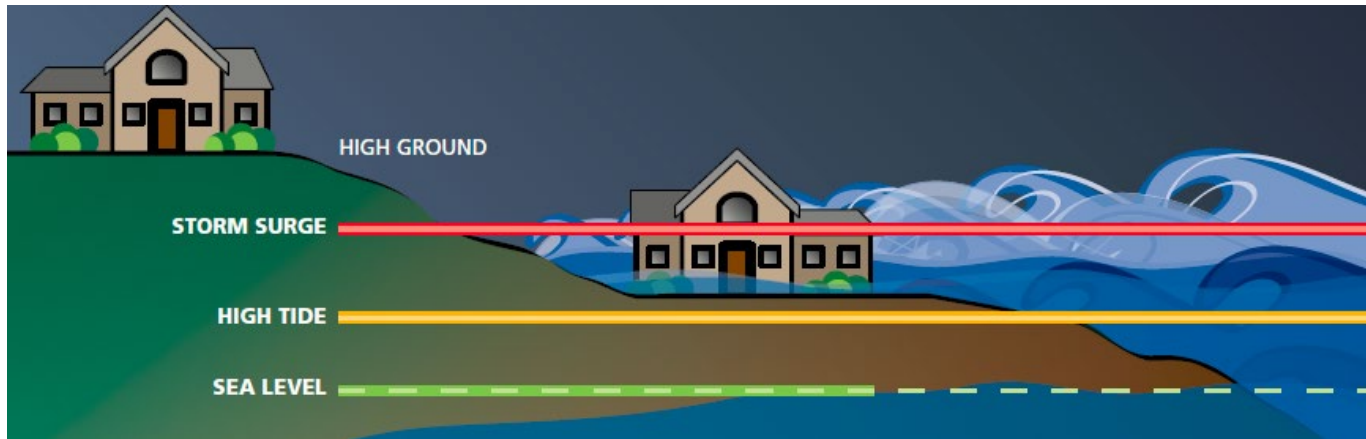
U.S. AIR FORCE

Hurricanes

(1 of 3)



- Hurricane Season from 1 June to 30 November
- Hurricane Watch vs. Hurricane Warning
- BEWARE OF THE “STORM SURGE”





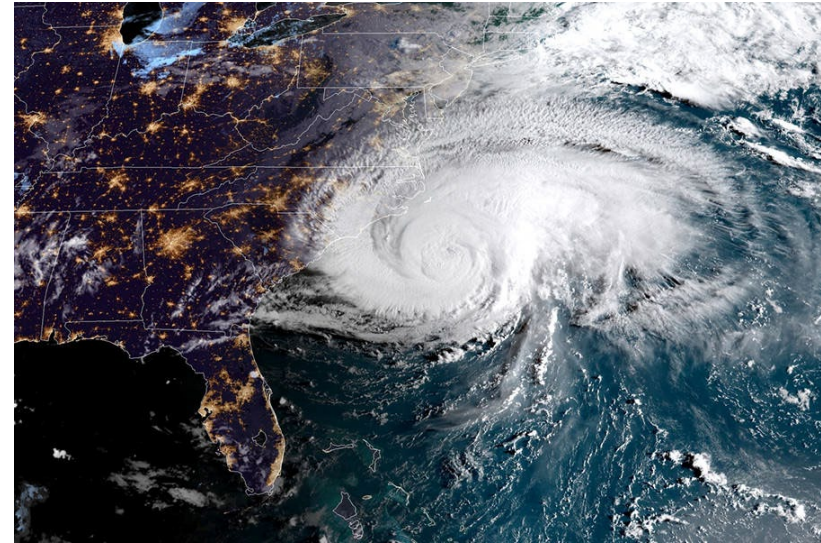
U.S. AIR FORCE

Hurricanes

(2 of 3)



- If a hurricane is likely to impact your area, you should:
 - Tune in to the local news television or radio station
 - Secure your home
 - Turn off Utilities if instructed to do so
 - Evacuate if directed to by local authorities
- If you are unable to evacuate:
 - Stay indoors away from windows and glass doors
 - Close all interior doors/curtains/blinds
 - Take refuge in a small, interior room on the lowest level- lie on the floor under a sturdy object.





Hurricanes

(3 of 3)

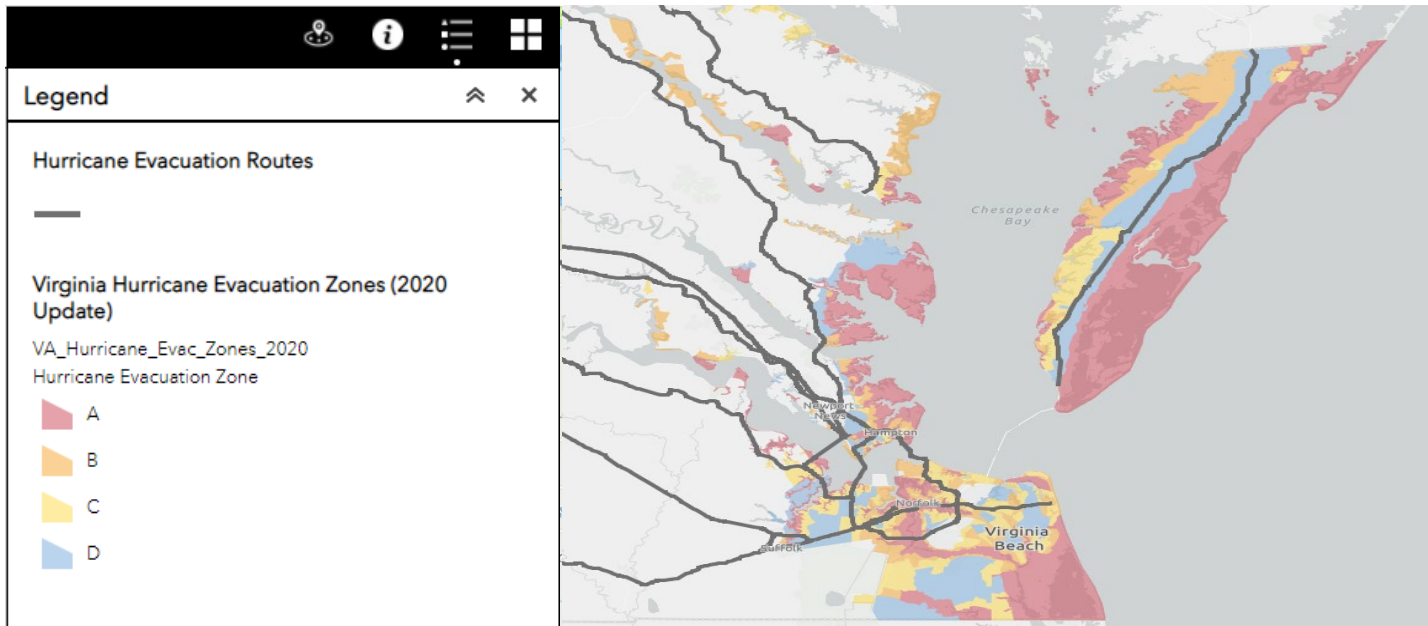


U.S. AIR FORCE



Virginia Dept of Emergency Management Tiered Evacuation Program

- Website: <https://www.vaemergency.gov/hurricane-evacuation-zone-lookup/>
- Use Google Chrome, Mozilla Firefox, Apple Safari or Microsoft Edge
- Do not use Internet Explorer as support for this browser is discontinued





Additional Resources & Ways to Stay Informed



U.S. AIR FORCE

- For additional information, contact your Unit EM Representative or visit any of the below sites:
 - JBLE Website www.jble.af.mil App & Social Media
 - Various Hampton EM Organizations: www.prepareHR.org
 - VA Dept. of Transportation: www.virginiadot.org
 - VA Dept of Emergency Mgmt.: www.vdem.state.va.us
 - Homeland Security's Ready Campaign: www.ready.gov
 - Federal Emergency Management Agency: www.fema.gov
 - Red Cross: www.redcross.gov
 - BE Ready AF EM Site: www.beready.af.mil/
 - Ready Army Website: <http://www.acsim.army.mil/readyarmy/>
 - **Local information and notification mediums:**
 - WAVY 10, WVEC 13, WVBT 43 television stations
 - 1680 AM radio Hamptons Roads Traffic Report
 - Giant Voice (on base)
 - National Weather Service radio station 1700AM
 - Smart Phone Wireless Emergency Alerts and AtHoc
 - JBLE Social Media products, Facebook, Twitter, Pinterest, Instagram, YouTube





U.S. AIR FORCE

733d Civil Engineer Squadron Environmental Element 1407 Washington Blvd Fort Eustis



Conserve Today. Secure Tomorrow.
Environmental Element, CES
Joint Base Langley-Eustis

Mr. Jay Carr
Pollution Prevention (P2) Planning Team Lead
Environmental Mgt System (EMS) Coordinator
james.carr.30@us.af.mil (757) 878-7378

Mr. Don Calder
Environmental Element Chief
(757) 878-7380

Mr. Timothy Christensen
Natural Resources & Integrated Pest
Management Team Lead
timothy.christensen.6@us.af.mil
(757) 878-4231
(757) 880-6111

Dr. Christopher McDaid
Cultural Resources Team Lead
christopher.mcdaid@us.af.mil
(757) 878-7365

Mr. James Hayes
Compliance Team Lead
Training Coordinator
james.hayes.40@us.af.mil
(757) 878-7366

Ms. Suzanne Dyba
Stormwater/Wastewater Program Manager
suzanne.dyba@us.af.mil
(757) 878-5218



ENVIRONMENTAL MANAGEMENT SYSTEM (EMS) TRAINING & AWARENESS



U.S. AIR FORCE

- **Be the Champion of Environmental Stewardship and Pollution Prevention by integrating environmentally sustainable practices into short and long range plans**
- **EVERYONE: Know Your Roles, Responsibilities, and the Requirements as specified in JBLE-Eustis Environmental Management Procedures (EMPs)**
- **COMMANDERS/UEC's: Ensure your personnel are familiar with the Base's Environmental Policy, trained and appropriately supervised**

Environmental Policy Statement is located on JBLE-Eustis Environmental Website Link

<https://www.jble.af.mil/Units/Army/Eustis-Enviromental> and should be posted in the workplace



DEPARTMENT OF THE AIR FORCE
HEADQUARTERS 633D AIR BASE WING
JOINT BASE LANGLEY-EUSTIS VA

OFFICE OF THE COMMANDER

MEMORANDUM FOR ALL JOINT BASE LANGLEY-EUSTIS PERSONNEL

SUBJECT: Environmental Policy Statement

1. Our ability as Joint Base Langley-Eustis (JBLE) to conduct our mission requires daily operations in the land, sea and air environments. Protecting each is an integral and mandatory part for defending the base, conducting realistic training relevant to the current operational environment in order to provide mission-ready expeditionary Airmen and Soldiers to Combatant Command (COCOM) operations worldwide, while providing continual support to our JBLE families. Our environmental concerns include maintaining air quality, protecting Virginia's valuable water resources and managing waste materials in a manner that reduces the land disposal burden.

2. In accordance with Air Force Instruction (AFI) 32-7001, *Environmental Management*, we are committed to sustaining JBLE through a C.I.E.A.N. approach:

- **Comply**..... We will comply with all environmental regulations and all other requirements while reducing compliance costs and liabilities.
- **Limit impact**..... We will prevent pollution and minimize waste while cleaning up past sites of environmental concern and making efforts to achieve Chesapeake Bay conservation.
- **Execute plans**..... We will identify and attain energy, environment, safety and occupational health objectives and targets through planning that is Specific, Measurable, Achievable, Realistic, and Timely (SMART).
- **Achieve improvements**..... We will continuously improve our programs and processes through the use of effective management and planning.
- **Notify**..... We will communicate our environmental commitments and performance to all levels of our organization and local community.

3. It is the responsibility of all military personnel, civilian employees and support contractors to perform their duties in a manner that prevents pollution, protects the environment and conserves natural resources.

4. We will ensure the continual improvement of our environmental systems and the overall accomplishment of our core mission by following these commitments. Please address any questions or concerns to JBLE-Langley at 764-3906 or JBLE-Eustis at 878-7378.

BEAULIEU,GREGO Digitally signed by GREGORY S. BEAULIEU
RY.S.1090215678 DN: cn=GREGORY S. BEAULIEU, o=USAF
GREGORY S. BEAULIEU, Colonel, USAF
Installation Commander, Joint Base Langley-Eustis



U.S. AIR FORCE

Environmental Management Awareness and Competency (EMAC) Training



Description:

Awareness Training – Activity Leaders will ensure all personnel are aware of their environmental stewardship responsibilities and key components of the Environmental Management System (EMS), such as the Policy and potential consequences if procedures are not followed.

Competency Training – All personnel who have positions or duties with potential to affect the environment are required to have competency training to meet the requirements of their primary job functions and any additional duties assigned.

EMAC Training covers both of these training requirements, providing EMS awareness and a general overview of all environmental program.

Requirement: **MANDATORY** for ALL personnel who work on JBLE-Eustis (includes **ALL military, civilian, contractors & tenants**)

Scan QR Code



Frequency: To be completed **within 30 days of assignment** and **annually** thereafter.

Training available on-line on The Environmental Awareness and Competency Hub (TEACH) at: <https://usaf.learningbuilder.com>

use Edge, Chrome, or Mozilla to access. Not compatible with Internet Explorer

Confirmation of Course Completion: Personnel should maintain a copy of the training certificate produced from the website as well as provide a copy to the Activity Environmental Coordinator (AEC) of the activity.

Guidance on Recordkeeping: EMAC training records should be maintained at the activity by the AEC. Activities will report completion status of EMAC training to CEIE quarterly by the 10th day of the 1st month of each quarter (10th of Apr, Jul, Oct, and Jan)...refer to Environmental Management Procedure (EMP) 4.4.2 Environmental Awareness and Competency Training located in the EMP Library link on the CEIE webpage: <https://www.jble.af.mil/Units/Army/Eustis-Enviromental>

Integrity - Service - Excellence



Cultural & Natural Resources, Pest Management Stormwater, and Spill Reporting



U.S. AIR FORCE

CULTURAL RESOURCES

- Fort Eustis has
 - 234 archaeological sites
 - 12 Civil War earthworks (earthen fortifications)
 - 2 historic building
 - Jones House
 - Landship
 - Annual tours in October
 - Group Tours can be arranged



NATURAL RESOURCES & PEST MANAGEMENT

- Natural resources include game & non-game wildlife, other fauna, forestry products, trees, land and habitats.
 - Managed/conserved in a manner to meet military missions to perpetuity.
 - Integrated Natural Resources Management Plan (JBLE website).
 - Hunting & fishing program. Register at <https://jble.isportsman.net/>
 - Fauna/wildlife are off-limits – get assistance from CEIE.
- Pest control service is provided by the 733d Civil Engineer Squadron (CES) and is requested by calling 878-HELP.
 - Only approved applicators conduct pest control on post.
- Integrated Pest Management Plan
 - available on (JBLE website).
- Ticks – top disease vector on post: Protect yourself!



STORMWATER

What can I do to reduce stormwater pollution?



DON'T LITTER
ONLY RAIN GOES DOWN THE DRAIN
WASH VEHICLES IN APPROPRIATE AREAS
CLEAN UP AFTER PETS, SCOOP THE POOP

TYPES OF ILLICIT DISCHARGES TO STORMWATER SYSTEM:

- Putting fats, oils, and greases and non-flushable items like paper towels, napkins, or wet wipes down household drains. Clogged drains can cause sewer lines to overflow and possibly enter storm drains.
- Dumping or pouring of liquids other than drinking water on impervious surfaces.
- Tossing trash and cigarette butts on the ground
- Allowing yard waste to enter storm drains

SPILL REPORTING

- Immediately report ALL spills (no matter how small) to the Fire Department at **(757) 878-1008**
- **Call 911** in case of an emergency (fire, explosion, injury or release into **ANY** water or drain)
- **ALWAYS PROTECT YOURSELF!** Safety and protection of life and limb take precedence over environmental protection!
- Stop the spill, if safe to do
- Contain the spill with absorbents (dry sweep), booms & pads

When in doubt, contact CES/CEIE at (757) 644-7411



U.S. AIR FORCE

MCDONALD ARMY HEALTH CENTER



Integrity - Service - Excellence



Health Benefits Advisors



U.S. AIR FORCE

Mrs. JoAnne Pope (757) 314-7748

Mrs. Connie Long (757) 314-7766

usarmy.jble.medcom-mcach.mbx.bcac-dcao-fe@health.mil

Located: McDonald Army Health Center

576 Jefferson Avenue – Rm M9

Fort Eustis, VA 23604

- **Beneficiary Counseling and Assistance Coordinator (BCAC)**

Individuals assigned to Military Treatment Facility (MTF) who serves as beneficiary advocate to answer questions and help solve TRICARE related questions

- **Debt Collection Assistance Officer (DCAO)**

Individuals at the Military Treatment Facility (MTF) who helps beneficiaries with confirmed debt collection issues or a negative credit rating due to unpaid TRICARE claims



U.S. AIR FORCE

DEERS



Defense Enrollment Eligibility Reporting System (DEERS)

- **DEERS is located in Bldg. 650 (SOLDIER SUPPORT)**
- **Any changes to your orders, update at DEERS office**

- **Family members new to TRICARE –examples**
(Newborns, New spouse, new family members and Adoptions etc)

- **TRICARE enrollment cannot start until DEERS has been updated.**



ENROLLMENT



U.S. AIR FORCE

- **CONTACT HUMANA @ 1-800-444-5445 to transfer your enrollment to this area (East Region)**
 - **Please have your ORDERS available when calling HUMANA (you will be enrolled by your Unit Identification Code (UIC) this is found on your orders**
- Fort Eustis, Troop Medical Clinic (Resolute), Fort Story. Family members can also enroll at the Williamsburg Medical Home Clinic in Williamsburg, VA**
- **Appointments are available Monday-Friday**
 - **Schedule appointments by calling Hampton Roads Appointment Center @ 1-866-645-4584**
 - **If unable to keep your appointment it is very important that you/family member call and cancel the appointment so another beneficiary can utilize this appointment.**

Note A monthly report is forwarded to your Unit Commander for all NO SHOWS if you fell to cancel your appointments**



USEFUL TOOLS



U.S. AIR FORCE

MHS GENESIS PATIENT PORTAL

- How do I access the MHS GENESIS Patient Portal?
- To access the MHS GENESIS Patient Portal, visit <https://patientportal.mhsgenesis.health.mil> or scan the QR code.
- **What can I do within the MHS GENESIS Patient Portal?**
- Manage primary care medical and dental appointments
- Review clinical notes, referrals, and lab and test results
- Request prescription renewals
- Exchange secure messages with your health care team
- Monitor health information and view your portal profile
- Complete a pre-visit, dental health history questionnaire online
- Look up high-quality, provider-approved health information related to health issues, lab results, and medication



Patient Support Number

- Patient Experience Officer: (757) 314-7539



USEFUL TOOLS



U.S. AIR FORCE

NURSE ADVICE LINE

- **NURSE ADVICE LINE (NAL) 1-800-874-2273 available 24/7, 365 days a year in the United States**
- **Utilize after duty hours, weekends, holidays, out of the area and TDY**
- **If you call the Hampton Roads Appointment Center (HRAC) 1-866-645-4584 and there is no appointments available during duty hours, you will be transferred to your assigned clinic for assistance**



URGENT CARE CLINIC



U.S. AIR FORCE

URGENT CARE

- **ACTIVE DUTY SERVICE MEMBER (ADSM)** must have an authorization in place prior to seeking care at an Urgent Care Clinic. You will need to contact the NAL @ 1-800-874-2273 Opt-1 for authorization prior to seeking care
- Family members have unlimited visits to an Urgent Care Clinic. No authorization required (Acute care Only)
- Emergency Care- please go to the nearest hospital emergency room(ER) or dial 911 (no authorization required) Langley ER is also available. Please follow up with your PCM after visit to ER
- **SPECIALTY CARE**
- If you were receiving specialty care from your last duty station, a new referral will be needed from your new PCM.

DURABLE MEDICAL EQUIPMENT (DME)

- Please let your new PCM know that you have this equipment. A new referral will be needed for this area so claims will continue to pay. (CPAP, TENS UNIT etc)

CLAIMS

Assistance with bills please contact Mrs. Pope at (757) 314-7748 / Mrs. Long at (757) 314-7766



Direct Access Physical Therapy



U.S. AIR FORCE

WHO: Active Duty service members

WHAT: No longer need a referral to book a physical therapy appointment for an acute musculoskeletal injury (shoulder, neck, back, arm, hip, knee, leg, ankle or foot). Examples include sprained ankle, pulling back from deadlift, and pain in other joints that started in the last 14 days. Service Member can call PT Front Desk at 757-314-7616 to book an acute appointment. They will be screened and offered an appointment if they meet booking criteria.

WHERE: McDonald Army Health Center Main PT Clinic

WHEN: Appointments available daily

WHY: Improve readiness through expedited musculoskeletal evaluation and treatment for acute injuries

Call 757-314-7616 to book today!



COVID-19 TESTING



U.S. AIR FORCE

McDonald Army Health Center is testing beneficiaries for COVID-19

COVID TESTING & EVALUATION

Is now conducted through the Primary Care Clinics.

Please contact the Hampton Roads Appointment Center (HRAC) @ 1-866-MIL-HLTH (1-866-645-4584) or your Primary Care Manager (PCM)

- *When leisure traveling COVID testing is not a TRICARE covered benefit*
- Army: <https://www.army.mil/coronavirus>

Fort Eustis Veterinary Treatment Facility

580 Jefferson Ave, Fort Eustis, VA
23604

***Appointments are made on a first
come first serve basis***

Services Provided:

- Wellness exams
 - Vaccines
 - Heartworm tests
 - Heartworm, flea, tick, parasite prevention
 - Health Certificates for travel
- Sick call exams
 - X-ray
 - Bloodwork
- Reproductive Surgery
- Soft Tissue Surgery
 - Mass removals
 - Eyelid repairs



Phone: (757) 878-5824

Hours:

Monday- Friday 0800-1600 **closed Thursday and last working day
of the month.**



Newcomers Orientation: Legal Assistance

CPT Greg Goujon
Judge Advocate
Chief, Legal Assistance
CIMT OSJA



OFFICE OF THE STAFF JUDGE ADVOCATE
LEGAL ASSISTANCE
JBLE, VIRGINIA
Phone: 757-878-5457
OR
757-504-2838
2732 Madison Avenue
Fort Eustis, VA

Walk In Services for POAs and Notarization
All Other Services By Appointment Only

Victory Starts Here



Most Common Services



- ▶ **Notary and Power of Attorney**
- ▶ **Estate Planning**
- ▶ **Family Law**
- ▶ **Service Members Civil Relief Act**
- ▶ **Landlord Tenant Matters**
- ▶ **Consumer Law**
- ▶ **Military Administrative Matters (GOMOR, FLIPL, etc)**

Victory Starts Here



Services Provided



- Marriage
- Legal Separation
- Divorce
- Financial nonsupport
- Child Custody
- Testamentary Trust for minors
- Guardianships
- Insurance Beneficiaries and SGLI Beneficiaries
- Advance medical directives
- All Consumer Affairs Issues
- SCRA
- USERRA
- Notarization
- Federal Income
- State Income
- Powers of Attorney
- Anatomical Gift
- Lease Issues
- Debtors on Loans
- Line of Duty
- Reports of Survey
- OER/NCOER
- Relief for Cause
- Memoranda for Reprimand
- Correction of Military Records
- Invoking SCRA
- Real Estate

Victory Starts Here



Prohibited Legal Assistance Topics/Services



- Advice against Official Military Interests
- Advice to someone with Attorney-Client Relationship
- Appearance in Court/Admin Hearing
- Complex Estate Planning
- Criminal Matters
- Law of Armed Conflict Issues



Victory Starts Here



Legal Assistance Resources



- The Consumer Financial Protection Bureau: <http://www.consumerfinance.gov/>
- The United States Department of Justice: www.servicemembers.gov
- The Federal Trade Commission: <http://www.consumer.ftc.gov/>
- The State Attorney General's Office: <http://www.scag.gov/>
- Truly free credit reports available at <https://www.annualcreditreport.com>

Victory Starts Here



Freedom of Speech in the Army



- 1st Amendment: “Congress shall make no law ... abridging the freedom of speech ...”

But ...

- AD subject to the UCMJ 24/7 & 365
- Courts have upheld certain laws restricting free speech:
 - Disrespect towards superiors
 - Disclosure of classified info
 - Violations of orders
 - Good order and discipline / service discrediting



Victory Starts Here



Applicable UCMJ Articles

→ Article 88, Contempt Toward Officials

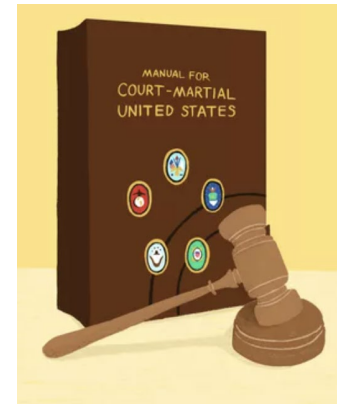
- ◆ Officers can't use contemptuous words against POTUS, VP, SECDEF, SECARMY, Congress

→ Art. 92, Failure to Obey Order or Regulation

→ Art. 133, Conduct Unbecoming an Officer

→ Art. 134, General Article

- ◆ “all disorders and neglects to the prejudice and good order and discipline in the armed forces”
- ◆ “all conduct of a nature to bring discredit upon the armed forces”



Victory Starts Here



Permissible Political Activities



- Register & vote
- Express personal political opinion – in personal capacity
 - “These are my own opinions and not affiliated with the Air Force of DoD...” disclaimer
- Encourage others to participate in political process
- Non-Political “Get Out the Vote” Drives
- Attend political meetings – do NOT wear your uniform



- Sign petitions – in personal capacity
- Write letters to the editor in a private capacity
 - Not part of organized letter-writing campaign
 - Can’t solicit votes
 - Disclaimer required
- Make donations – in personal capacity
- Display a political bumper sticker on a POV

Victory Starts Here



Prohibited Political Activities



Professions

-  Speak before a partisan political gathering
-  Use official authority to influence election or solicit votes
-  Publish partisan political articles, letter, or endorsements that solicit votes
-  Serve in any *official* capacity with a partisan political club

Employment

-  Display partisan sign at a residence on a military installation (including privatized housing)
-  Partisan political fundraising
-  Advocate in any media for or against a party, candidate or cause

Victory Starts Here



Jeez, Can I Post Anything?

- You are absolutely free to post on your PERSONAL social media accounts.
 - Use Your Best Judgment!!!
 - OPSEC
 - Could this reflect negatively on the Army?
 - Could there be consequences?
 - Is it defamatory, libelous, vulgar, obscene, abusive, profane, threatening, hateful, racially, ethnically, or otherwise offensive or illegal information or material? **DON'T POST!!!**
 - Self-incriminating? **DON'T POST!!!**



Victory Starts Here



Official Guidance



- **Civilians**

- **The Hatch Act, 5 U.S.C. 7321-7326**
 - Restricts the political activity of Executive Branch employees. Intelligence Community employees and Senior Executive Service and above are subject to further restrictions

- **Military**

- **DoDD 1344.10, *Political Activities by Members of the Armed Forces* DODI 8170.01, *Online Information Management and Electronic Messaging***
- **AR 360-1, *Army Public Affairs Program***
- **AR 600-2, *Army Command Policy***
- **FM 3-61, *Communication Strategy and Public Affairs Operations***

Victory Starts Here

JBLE - Eustis

Newcomer's Safety Orientation



20 June 2023



Overview



- What is the Safety Office's Function?
- JBLE Traffic
- Motorcycle Safety and You
- Motorcycle Training
- Virginia Weather
- Applying Risk Management
- Safety – On & Off Duty
- 633 ABW Safety Office Contact Information
- Questions



Safety Office Functions



- Provide Safety and Occupational Health Technicians for JBLE
- Conduct Hazard Evaluation and Identification (Inspections)
- Safety Standards Compliance
 - (DOD, USAF, ARMY, & OSHA Standards)
- Investigate Mishaps, Accidents and Complaints
- Conduct Safety Training for Management, Supervisors, & Employees
- Participate in Safety Advisory Councils
- Evaluate Unit Safety Programs
- Assist Units with Risk Management & Risk Assessments

JBLE Traffic

Every installation has unique traffic requirements!



For Additional Information:

JBLE Instruction 31-218 Traffic Code



JBLE Traffic



**Speed limit is 25 mph,
unless otherwise posted.**



JBLE Traffic



Seatbelts are mandatory!

Hands-Free Cell Phone Usage Only

Code of Virginia 46.2-818.2

- It is unlawful for any person, while driving a moving motor vehicle on the highways in the Commonwealth, to hold a handheld personal communications device.





U.S. AIR FORCE

Fort Eustis Main Gate



Fort Eustis Boulevard



U.S. AIR FORCE

Fort Eustis Gate #2



Shellabarger Drive

JBLE Crosswalks

Pedestrians must stop before entering a Crosswalk.

– **JBLE 31-218 Section 2.4.1.1**
Vehicle operators are to yield the right-of-way to pedestrians in crosswalks.

Pedestrians should show intention to use a crosswalk and must ensure drivers have shown an intention to permit them to proceed.



Construction Zones



Construction is happening all over JBLE.



Slow Down!
Watch out for Construction Equipment
Entering and Exiting roadways.



U.S. AIR FORCE

HR Transit Buses



JBLE Joint-Use Roadways

The use of listening devices, such as headphones, earphones, iPods, and cellular phones, while walking, jogging, running, cycling or skateboarding on roadways is prohibited.



Passing a Troop Formation



- JBLE Instruction 31-218 Traffic Code 2.3.2
 - The maximum speed limit will not exceed 10 mph when passing troop formations.

JBLE Traffic

Hines Circle

Entering traffic must yield
the right-of-way
to traffic already in the circle
and travel in a
counter-clockwise direction



JBLE Traffic



Washington Blvd & Taylor Ave

Stop

Think

Observe

Proceed

Be excellent to each other!



Local Road Hazards



- Website
<https://511virginia.org>
- APP Store
VDOT 511 Virginia Traffic
- Accident Alerts
- Road Construction Info
- Weather Conditions
- Driving Directions
- Bridge and Tunnel Reports
- Tips on Alternate Routes



List of Travel Times

Twitter Feed

Motorcycle Safety and You!



Motorcycle PPE

Required motorcycle personal protective equipment



Required PPE

- Head Protection
 - Helmet
- Eye Protection
 - Goggles, Wrap Around Glasses
 - Full Face Shield
- Protective Clothing
 - Long Sleeve Shirt or Jacket
 - Long Trousers
 - Full Fingering Gloves or Mittens
- Foot Protection
 - NOT sandals or sneakers

Motorcycle Training



For additional information
contact your unit's
Motorcycle Mentor
or
Motorcycle Safety
Representative



Virginia Weather



**Summer Temps
can reach above 100F.**

NEVER leave children or pets
in parked cars, even if
windows are open!



Virginia Weather

Maintain your vehicle!



Winter temps fluctuate rapidly!

Use **EXTREME** caution if driving
in snow conditions.

NEVER leave your children or
pets outside in the cold.

Risk Management



- Accept No Unnecessary Risk
 - Is the gain worth the cost?
- Make Decisions at the Appropriate Level
 - Leaders Aware? Engaged? Involved?
- Integrate RM into all Activities
 - On and Off-Duty
- Apply the process

RISK
MANAGEMENT





Contact Information



633 ABW Safety Office

705 Washington Blvd, Suite 227
Fort Eustis, VA 23604

Office: 757-501-8224

Standby Phone: 757-272-4820



Email: 633ABW.SEGroundSafety@us.af.mil

MilSuite: <https://www.milsuite.mil/book/groups/jble-safety-office>



Newcomer Sexual Harassment/ Assault Response & Prevention Program (SHARP) Orientation



Senior Army Element Commander (SAEC) SHARP Policy:

Senior Army Element Commander (SAEC) SHARP Policy:

- As the SAEC, I am fully committed to the SHARP Program and ensuring we foster an environment of prevention where sexual harassment and sexual assault (SH/SA) are not tolerated
- Prevention of SH/SA is everyone's responsibility. That responsibility begins with every Soldier, civilian employee, and Family member treating one another with dignity and respect
- I expect leaders and supervisors at all levels to maintain an environment of good order and discipline designed to prevent SH/SA
- Commanders at all levels are responsible for establishing a climate of trust, teamwork, and cohesion, and for leading their SHARP Program.



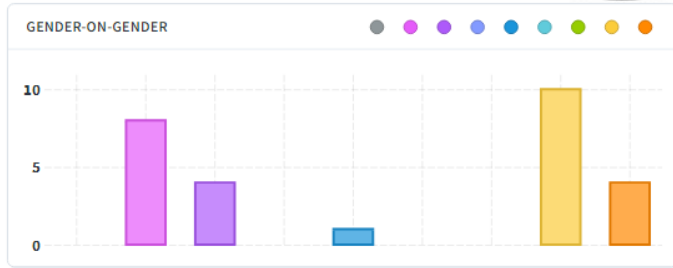
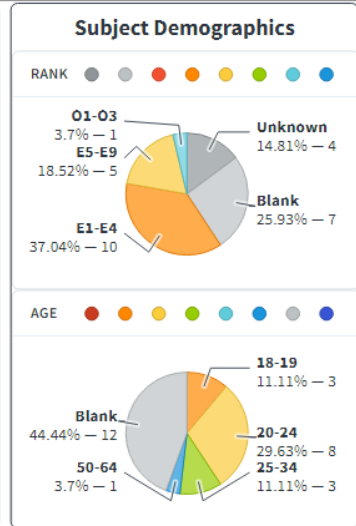
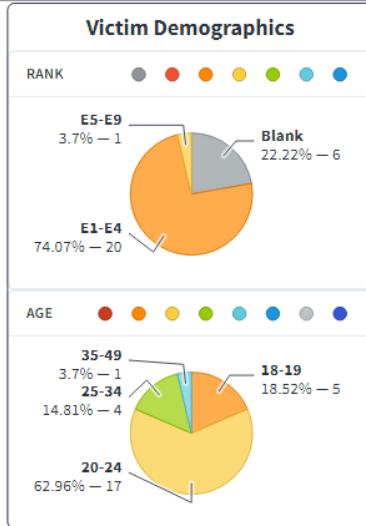
Victim/Subject Trends (FY23)



NUMBER OF SEXUAL ASSAULTS

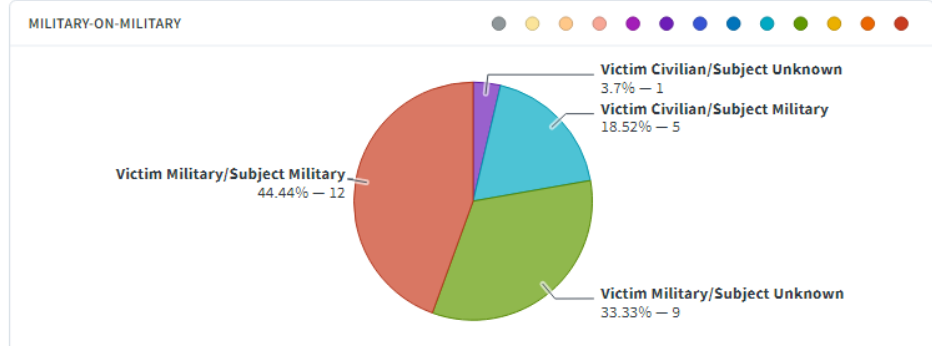
18

BLUF: Nothing unusual for the Victim/Subject Demographics. These are in line with the Army demographics for victim and subject.

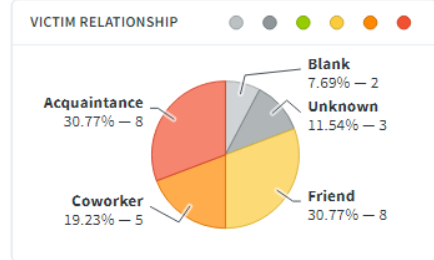


Unknown-on-Blank	0
Unknown-on-Female	8
Unknown-on-Male	4
Female-on-Blank	0
Female-on-Male	1
Female-on-Female	0
Male-on-Blank	0
Male-on-Female	10
Male-on-Male	4

BLUF: Unknown-on-Female Incidents is the highest type of sexual assaults. 50% of the victims identify the subject as Friends.



BLUF: Most of the victims are Military with most not identifying the subject.



DATA Source: DSAID/ As of Date: 22 JUNE 2023

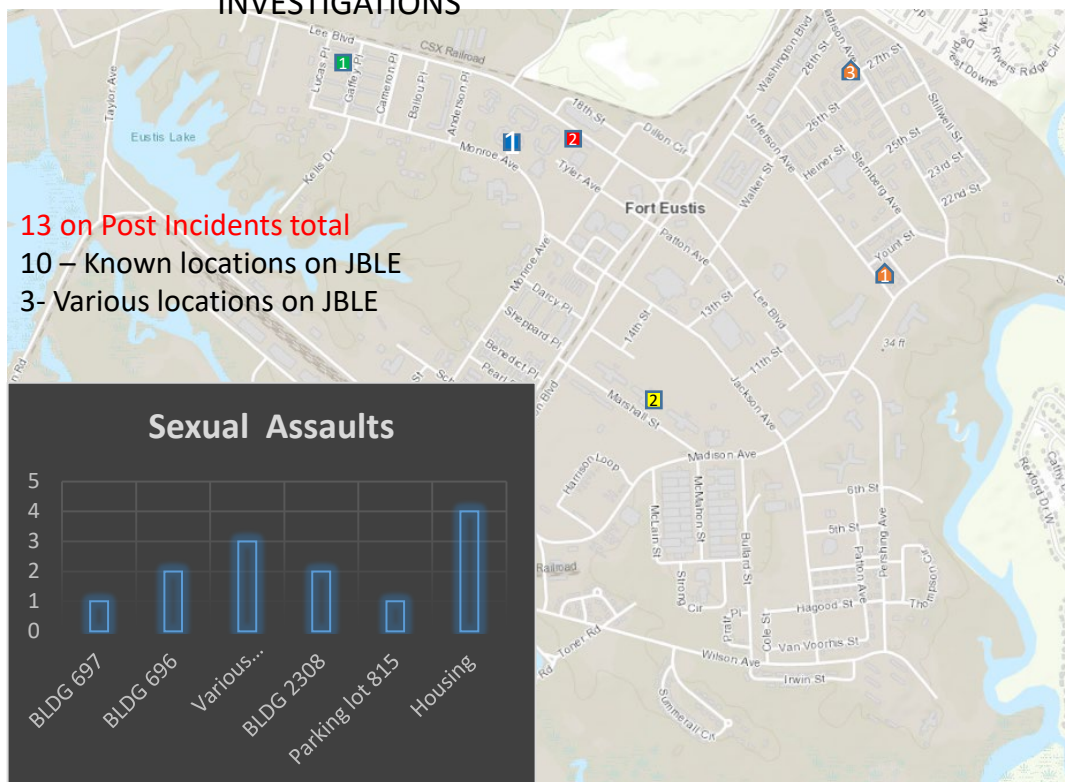




SHARP™

SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION

FORT EUSTIS SEXUAL ASSAULT INVESTIGATIONS



- 1 BLDG 815 Parking lot
- 2 BLDG 696
- 1 BLDG 697
- 2 BLDG 2308
- 3 Housing
- 1 Housing





Installation/Unit Prevention & Bystander Efforts

- What the installation is doing to teach Soldiers and Army Civilians about prevention of Sexual Harassment (SH) and Sexual Assault (SA)
 - We are focusing our effort on Healthy Relationship, Responsible drinking, Peer to Peer intervention, Dating expectations, and a robust sponsorship program
- Various ways to be an active participant in preventing SH and SA
 - Prevention is a team effort; by living the Army values and intervening, you can influence peers, friends, family, your unit, and the installation
 - Be proactive in your daily life; treat everyone with respect, safeguard each other, communicate your boundaries
- Simple ways to intervene
 - If you see something happening that doesn't seem right, you can address the situation yourself, you can distract the individual(s), or you can ask someone else to intervene for you
 - Take responsibility and do something; you might be preventing something worse from occurring





Sexual Harassment Reporting Options Overview

- Civilians
 - Available to Army Civilians and some contractors (OCONUS)
 - Sexual Harassment Complaints are directed to the EEO office
- Military
 - Available to all Soldiers and Family members over 18
 - Options to report are Anonymous, Informal, and Formal
 - Anonymous – Unidentified complaint to Commander or SHARP personnel
 - Informal – Not subject to timelines, Commander initiates investigation, and should be resolved within 14 calendar days of receipt of complaint, no DA Form 7746 required
 - Formal – BDE SARC and complainant fill out DA Form 7746, BDE Commander is notified immediately, requires reprisal plans, subject to timelines, requires documentation on actions taken to resolve situation





Sexual Assault Reporting Options Overview

- Restricted Report

- Allows victim to confidentially disclose the assault to certain individuals (SARC, VA, or health-care personnel), receive medical treatment, and counseling, without triggering an official investigation
- Limitations include: the offender not being held accountable, victim cannot receive a protective order, and victim is not eligible for expedited transfer or reassignment
- Can be changed to an unrestricted report at any time

- Unrestricted Report

- Triggers an official investigation, command notification, and allows a person to access health-care treatment, counseling, and advocacy services
- Limitations include: more people knowing about the assault and potentially requiring further discussion regarding personal matters in detail
- Cannot be changed to a restricted report





JBLE SEXUAL HARASSMENT/ASSAULT RESPONSE & PREVENTION PROGRAM (SARC SHARP TEAM)



Ms. Stacy L. Taylor
MEDDAC Sexual Assault
Response Coordinator (SARC)
stacy.l.taylor2.civ@health.mil
Bldg. 576 Office: L59A
Cell: 757-879-8429
Office: 757-314-7500 ext.4

SFC Andrzej Kupinski
128th AVN BDE Sexual Assault
Response Coordinator (SARC)
andrzej.kupinski.mil@army.mil
Bldg. 1011 Monroe Ave
Cell: 757-879-0443
Office: 757-870-6378

SFC Ruben Perez
7th TBX Sexual Assault
Response Coordinator
(SARC)
ruben.perezmorales.mil@army.mil
Bldg. 861 Lee Blvd Rm 114
Cell: 757-870-6378

SFC Derek Oxendine
597th TRANS Sexual Assault
Response Coordinator (SARC)
derek.l.oxendine.mil@army.mil
Bldg. 1012 Monroe Ave
Cell: 980-240-8224
Office: 757-878-8759

SFC John Bryant
93d Signal Sexual Assault
Response Coordinator (SARC)
john.p.bryant14.mil@army.mil
Bldg. 662 Sheppard Place Office
209
Cell: 757-775-8646
Office: 757-878-2728

Ms. Tela Thomason
Futures Command Sexual Assault
Response Coordinator (SARC)
tela.g.thomason.civ@army.mil
Bldg. 950 Office: 4003
Cell: 650-291-2311
Office: 757-501-6359

SEXUAL HARASSMENT

DEFINITION
Unwelcomed sexual advances, requests for sexual favors, verbal comments, and physical conduct of a sexual nature where submission to or rejection of them can impact or interfere with someone's job, pay, or career. Guidelines apply 24/7, on or off-installation.

TWO TYPES
QUID PRO QUO: Conditions placed on a person's career or terms of employment in return for sexual favors.
HOSTILE ENVIRONMENT: When personnel are subjected to offensive, unwanted, and unsolicited comments or behaviors of a sexual nature.

THREE CATEGORIES
VERBAL: Jokes, comments, whistling, or pet names.
NONVERBAL: Staring, displays, messaging, or music.
PHYSICAL CONTACT: Touching, cornering, or kissing.

REPORTING OPTIONS
ANONYMOUS: Encourages reporting and keeps anonymity.
INFORMAL: Direct approach, third party, or chain of command.
FORMAL: Equal opportunity (EO) compliant form filed within 60 days; commanders are notified.

SEXUAL HARASSMENT is punishable with the full range of administrative, non-judicial, and judicial actions.

SEXUAL ASSAULT

DEFINITION
Intentional sexual contact characterized by the use of force, threats, intimidation, abuse of authority, or when the victim does not or cannot consent. Guidelines apply 24/7, on or off-installation.

CONSENT: A freely given agreement to the conduct at issue by a competent person.

- » An expression or lack of consent through words or conduct means there is no consent.
- » Lack of verbal or physical resistance or submission resulting from the use of force, threat of force, or placing another person in fear does not constitute consent.
- » Current or previous dating, social or sexual relationships, or the manner of the person's dress does not constitute consent.
- » A sleeping, unconscious, or incompetent person cannot consent.
- » All the surrounding circumstances should be considered in determining whether or not a person gave consent.

SEXUAL ASSAULT is a crime and punishable by both the Uniform Code of Military Justice (UCMJ) and civilian law.

RESTRICTED REPORT	UNRESTRICTED REPORT
<p>SERVICES</p> <ul style="list-style-type: none"> Access to medical, advocacy, legal, and counseling services. Receive the Sexual Assault Forensic Examination (SAFE). Control the release of personal information. Can change to an unrestricted report at any time. Special victims' counsel. <p>LIMITATIONS</p> <ul style="list-style-type: none"> The alleged offender will not be held accountable. Ineligible for expedited transfer or reassignment. No command support. Chaplains and Special victims' counsel cannot file a report, but information shared remains confidential. <p>WHO CAN ACCEPT A REPORT</p> <ul style="list-style-type: none"> Sexual Assault Response Coordinator (SARC). Victim Advocate (VA). Healthcare personnel. <p>LIMITATIONS</p> <ul style="list-style-type: none"> Chaplains and Special victim counsel cannot file a report, but information shared remains confidential. 	<p>SERVICES</p> <ul style="list-style-type: none"> Access to medical, advocacy, legal, and counseling services. Receive the SAFE. Alleged offender may be held accountable. Command support. Can receive protective order (military protective order [MPO] or civilian protective order [CPO]). Special victims' counsel. <p>LIMITATIONS</p> <ul style="list-style-type: none"> More people will know about the sexual assault. The investigation may require discussion of personal matters. Cannot change to a restricted report. <p>WHO CAN ACCEPT A REPORT</p> <ul style="list-style-type: none"> Commander. Criminal Investigation Division (CID). Judge Advocate General (JAG). Inspector General (IG). SARC. VA. Healthcare personnel. <p>LIMITATIONS</p> <ul style="list-style-type: none"> More people will know about the sexual assault. Investigation may require discussion of personal matters. Cannot change to restricted report.

Fort Eustis 24 Hour SHARP Hotline: (757) 268-8967	CID: 757-878-4811	Family Advocacy: 757-314-7998-7382	Special Victims Council: 804-372-1245
DoD Safe Helpline: 1-877-995-5247 or www.safehelpline.org	Military Police: 757-878-4555	FT Eustis EEO: 757-878-4797	Special Victim Liaison: 757-878-1245
The Center for Sexual Assault Survivors, NN, VA: 757-236-5260	Behavioral Health: 757-314-7558/4088	RHC-A EEO: 571-231-5152	Installation CH: 757-878-2202





On-post and Off-post Agencies

- CID: 757-878-4811
 - Family Advocacy: 757-314-7998
 - Special Victims Council: 804-372-7382
 - DoD Safe Helpline: 1-877-995-5247 or www.safehelpline.org
 - Military Police: 757-878-4555
 - FT Eustis EEO: 757-878-4797
 - Special Victim Liaison: 757-878-1245
 - The Center for Sexual Assault Survivors, NN, VA: 757-236-5260
- Behavioral Health: 757-314-7558/4088



Questions / Comments



JBLE Fort Eustis 24 Hour SHARP Hotline: (757) 268-8967

SHARP Installation Address: Building 210

Dillon Cir

Rm 217



Hampton Roads and
Central Virginia

Ft. Eustis USO

- Hours of Operation:
 - Monday thru Friday
 - 1000 ~ 1700
 - *closing times vary; volunteer dependent*
 - Saturday and Sunday
 - 1200 ~ 1800
 - *weekend hours vary; volunteer dependent*

Ft. Eustis USO Amenities

- *WiFi*
- *Computers, printer, copies*
- *Kitchen with food, snacks, and drinks/coffee*
- *TV room with recliner sofas*
- *Pool table, Darts, X-box & PlayStation areas*
- *Friendly and relaxing environment*





Support Request

<https://hrcv.uso.org/programs/request-unit-support>

Social Media

<https://www.facebook.com/groups/usohrcvforteustis>





Christine A. Salak

*Center Operations Supervisor,
USO Fort Eustis*

**USO Hampton Roads/Central
Virginia**

*833 Monroe Avenue
Fort Eustis, VA 23604*

Building: (757) 878-1046

Cell: (757) 598-1479

www.uso.org

Joint Base Langley-Eustis



ARMED FORCES WELLNESS CENTER

Mission

Provide services that improve health and build readiness by targeting the behaviorally-modifiable factors most likely to result in chronic disease, injury and/or performance issues.

AWC Goals:

- Optimize human performance
- Increase readiness and resilience
- Lower risk factors for preventable disease
- Improve and sustain overall personal health

Who Can Come?

- Active Duty Military
- Spouses
- Dependents over 18 yrs
- DoD Civilians
- Retirees

Services are
FREE!

Initial Coaching Session



Body Composition
(BodPod)

Metabolic Testing
(Resting Metabolic Rate)



Health Coaching

Fitness Testing



Cardiorespiratory Fitness
(VO₂ Submax)



Flexibility



Muscular Fitness



Exercise
Recommendations

WHAT'S UNDER YOUR SKIN?

ULTRASOUND

WHAT IT DOES

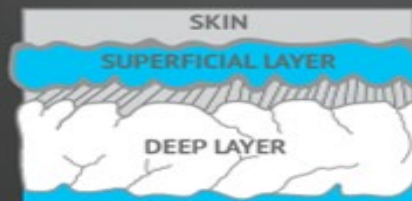
- > Measures fat and muscle thickness
- > Determines total body fat %
- > Scan creates visual cross-section of tissue
- > Tracks changes over time

HOW IT WORKS

- > Ultrasound waves reflect off different tissue boundaries
- > Strong reflections occur at fat/muscle + muscle/bone interfaces
- > Fat + muscle thickness is measured and graphed
- > Multiple site measurements determine overall body fat %

WHY ULTRASOUND?

- > Break down total body fat % by segments
- > Compare side-by-side scan images to visualize changes
- > Results not affected by hydration levels, caffeine, or exercise
- > Avoid pinching and human error



ADIPOSE TISSUE STRUCTURE



General Wellness Education



Upping Your Metabolism Class

Fueling for Health Class

Healthy Meals in Minutes Class

Stress Management Class

Healthy Sleep Habits Class



Height, Weight, & Body Circumference Certification

- Analyze and understand AR 600-9
- Learn proper height, weight & body circumference measurement protocols
- Discuss healthy exercise and nutrition habits related to overall body composition
- Complete a practical exam in order to pass/fail the class

Stress Management

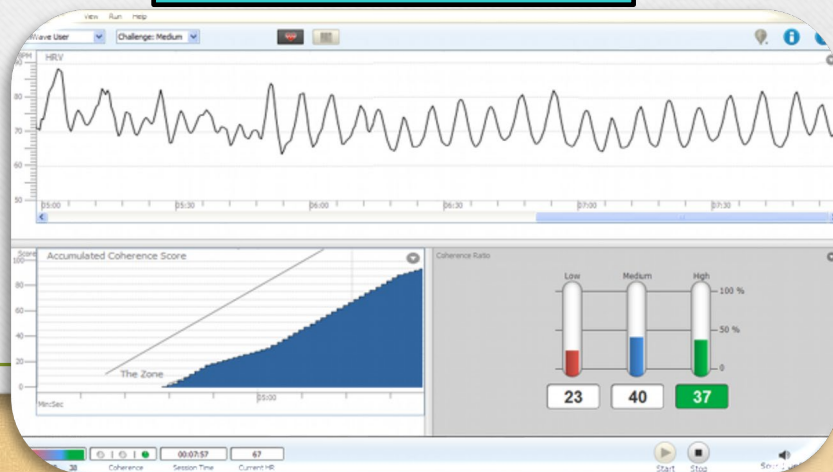
emWave2



Biofeedback Sessions



Stress Management Class





Joint Base Langley-Eustis, VA



757-314-7724

**500 Sternberg Ave.
Ft. Eustis, VA 23604**

**Mon, Tues
0730-1630**

**Wed-Fri
0600-1500**



Public Health
Prevent. Promote. Protect.

JBLE-Eustis, VA 



CHILD & YOUTH PROGRAMS



**Serving the Families of
Military and DoD Civilians**

CYP MISSION STATEMENT

To assist DoD military and civilian personnel in balancing the competing demands of the accomplishment of the DoD mission and family life by managing and delivering a system of quality, available, and affordable programs and services for eligible children and youth 2 weeks - 18 years of age.



ALL PROGRAMS

Inspected by Air Force

Participates in the USDA Child and Adult Care Food Program

Background Checks - Initially and Every 5 Years

Training Requirements – Initially and Annually



JBLE CHILD & YOUTH PROGRAMS (CYP)

Provides a variety of Developmental Programs to include:
Center Based, In Home Care, Before & After, Sports & Instructional

Full-day Care/Hourly Care

B/A Newport News Public School (Preschool Program)

School Age Care (SAC)

Youth Programs

Instructional Programs

Youth Sports

FAMILY CHILD CARE (FCC)

FCC Providers care for children ages 2 weeks – 12 years of age.

Hours of Operation: Dependent on each Provider

Benefits:

- Home Environment
- Small Ratio
- Mixed Age Group
- Background Checks – All family members 12 years and older (Annually)

Types of Care

- PCS Care
- Evening, Weekend and Overnight Care
- Hourly Care
- Special Needs
- Deployment
- Military Spouse Appointments

For more information:

(757)878-5584/5726



CHILD DEVELOPMENT CENTER (CDC)

CDC staff provide care for children ages 6 weeks – 5 years old.

Hours of Operation: Mon – Fri 0530 - 1800



Benefits:

- Accredited by the National Association of Education for Young Children (NAEYC)
- Center Based Program
- Specific Age Group, i.e. Infant, Pre-Toddler, Toddler and Preschool

Types of Care

- Full Day Care
- B/A Newport News Public School (Preschool Program)
- Hourly Care
- Special Needs

For more information:

(757)878-4000/4723

SCHOOL AGE CARE (SAC)

SAC staff provide care for children ages Kindergarten – 12 years old.

Hours of Operation: Mon – Fri 0530 - 1800

Benefits:

- Nationally Accredited by the Council on Accreditation (COA)
- Affiliated with Boys & Girls Club of American (BGCA) and 4-H
- Programs, i.e. Technology, Drama, Homework Help, STEM

Types of Care

- Before and After Care
- Full Day Care – School Out/Holiday Breaks
- Summer Camps
- Special Needs
- Hourly Care

For more information:

(757) 878-5339/878-3794





MILITARY
CHILDCARE dot com

Go to MILITARYCHILDCARE.COM to access the new Department of Defense (DoD) program that makes it easier to find the child and youth care your family needs.

We care for your children
while you protect America

The CYP programs utilize an online enrollment system. To enroll, parents must visit www.militarychildcare.com and create an account. Once you have your account, you will be able to search for the programs that you want and the care that is needed.

Child Care Fee Assistance



Child Care Fee Assistance was created to provide authorized Reserve and Active Duty personnel assistance in locating, selecting, and offsetting the cost of civilian child care when on-base child care is not available or a viable option for the service member and their family.

- Program offered to all branches of the military
- Based on Total Family Income
- Children not in school must be enrolled in a minimum of 16 hours of care per week.
- Children in school must be enrolled in a minimum of 6 hours of care per week during the school year and a minimum of 16 hours of care per week
- Does not cover drop in care
- Care must be on a regular fixed schedule

For more information go to

<https://www.childcareaware.org/fee-assistancerespite/militaryprograms/>

YOUTH PROGRAMS (YP)

YP staff provide activities for youth ages 9 years old – High School.
Hours of Operation: M-F After School Programming

Benefits:

- Affiliated with Boys & Girls Club of American (BGCA) and 4-H
- Programs, i.e. Computer Lab, Preteen/Teen Councils
- Special Events, i.e. Lock-Ins and Field Trips



Types of Care

- After Care
- School Out/Holiday Break Schedules
- Summer Camps
- Special Needs

For more information:

(757) 878-2662/4448



YOUTH SPORTS

Youth Sports Program emphasizes fundamentals, team work, physical conditioning and most importantly **FUN!!!**

TEAM SPORTS

Baseball / Tee Ball / Spring & Fall Soccer
Volleyball / Flag football / Basketball / Tennis
Cheerleading / Run Club

CLINICS

Basketball / Soccer / Cheerleading / Tennis

SMART START

(For 3 – 5 Year Olds)

Soccer, Cheerleading, Baseball & Basketball

For more information:

(757) 878-0833/3724



INSTRUCTIONAL PROGRAMS

JBLE – Eustis Instructional Programs empower youth to expand their knowledge and learn new skills through extra curricular programming.



CLASSES OFFERED

Piano

Dance (Ballet/Tap/Jazz/Pom-Pom)

Music Together

For more information:

(757) 878-2662

SCHOOL LIAISON

Child & Youth Education Services

Serve as the primary point of contact for school-related matters.

Assist military incoming and outgoing families with enrollment and transition.

Represent, inform, and assist Commands.

Coordinate with local school systems, to forge partnerships between the military and schools.



For more information:

(757) 503-7301

THANK YOU



Romona Butler
Community Child Care
Coordinator
757-878-5584/757-878-5726

Christine Stiefel
School Liaison Specialist
757-503-7301 or 757-878-7821



TRANSITION
ASSISTANCE PROGRAM

Sherman Watkins

Transition Services Manager

Clayton Wilkes

Career Skills Program Manager

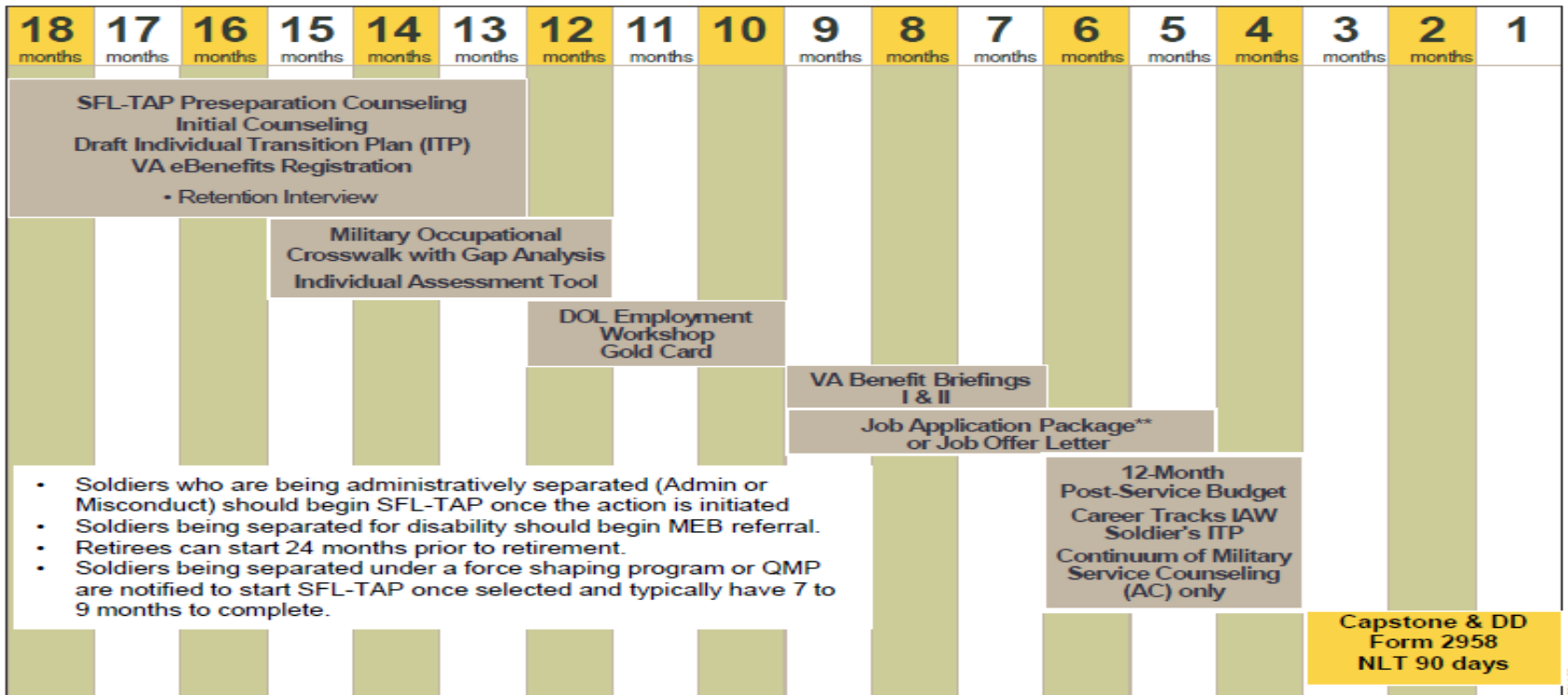


TRANSITION

ASSISTANCE PROGRAM

- ✓ What is TAP mission? – ***Prepare & Connect separating Soldiers and their Spouses***
- ✓ When to Start? ***24 – 18 months from separation/retirement***
- ✓ How to Start? Contact the TAP Center at 757-878-4955 or visit website
(<https://www.armytap.army.mil>),
- ✓ Starting transition process early produces a ***“Career Ready” transitioner!***

Army Distributed Transition Timeline



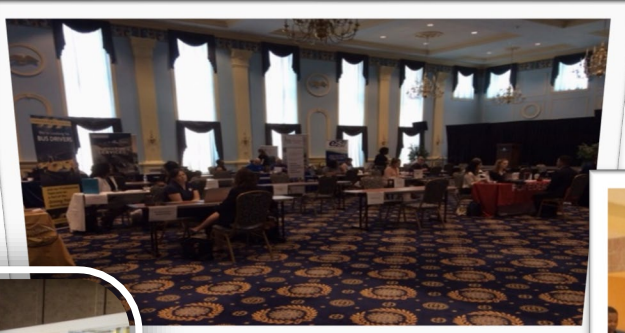
* Recommended transition timeline to receive maximum benefit from program.

** Job Application Package consists of a resume of choice, references, and two submitted job applications.

All transition services represented here can be accessed face-to-face at your local SFL-TAP Center, through SFL-TAP Virtual Center (www.sfl-tap.army.mil) or at 800.325.4715. Acronyms: Dept. of Labor (DOL), Dept. of Veterans Affairs (VA), Individual Transition Plan (ITP).



JBLE Job Fair



Hiring Event



Employer Panels



Employer Days



TRANSITION

ASSISTANCE PROGRAM

Events

Employment Workshop Track

Entrepreneur Workshop Track

Accessing Higher Education Track

Career Exploration & Planning Track

Federal Resume



TRANSITION ASSISTANCE PROGRAM



Virginia Department of Veterans Services



U.S. DEPARTMENT OF LABOR

EDUCATION & TRANSITION COUNSELORS



TAP Center

878-4955

705 Washington Blvd, Suite 71

Fort Eustis, VA 23604

armytap.army.mil

Questions



733 FSS MWR
www.jble-eustismwr.com



Morale Welfare & Recreation

Something fun for everyone!



733 FSS MWR

www.jble-eustismwr.com



Bowling Center

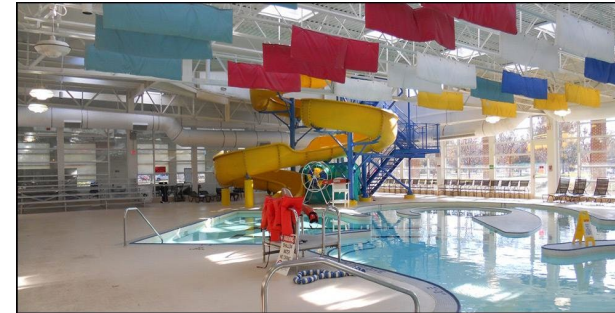
757-878-5482 • 675 Dickman St

Tue-Thu: 1100-2100 | Fri: 1100-2300

Sat: 1200-2300 | Sun: 1200-1800

Lounge: Tue-Sat: 1500-1930 | Sun 1200-1700

- Bowling Leagues, Activities for kids & adults



JBLE Aquatic Center

757-878-1090 • 641 Tyler Ave.

Lap Pool: Mon-Fri: 0500-1400

Adventure Pool: Sat-Sun: 1200-1700 (Off Season)

- 3-story water slide, mushroom waterfall, whirlpool, and lazy river
- Swim Lessons, Birthday Parties, Seasonal Outdoor Pool, Lifeguard Cert.



Community Recreation Center (MWR)

757-878-3717 • 671 Victory Blvd.

Wed-Sun: 1100-1900

- TV lounge, Video game room, Movie room, Billiards, Ping-Pong, Board games, Activities for families & adults.



Information, Tickets & Travel

757-878-3694 • 671 Victory Blvd.

Mon-Fri: 0900-1700

- Sells discount tickets to local theme parks, tourist attractions and attractions nationwide.



733 FSS MWR
www.jble-eustismwr.com



Outdoor Recreation

757-878-2610 • 828 Kells Dr.
Mon-Fri: 0800-1600

- RVs, Boats, Cabins, Bounce Houses, Privately Owned Firearms(POF) Range, Etc.



The Pines Golf Course

757-878-2252 • 3518 Mulberry Island Rd.
Mon-Sun: 0830-1500

- 24-hole facility, Annual Greens Fee Membership, Daily Fee Rates



Fort Eustis Club

757-878-5700 • 2123 Pershing Ave.
Tue-Fri: 0900-1700

- Lunch buffet: Tuesday – Friday: 1100-1330
- The Bistro @ McDonald Army Hospital: offers breakfast and lunch, Monday-Friday: 0600-1300



Auto Craft Shop

757-878-5440 660 Jackson Ave.
Wed-Fri: 1200-1930 | Sat-Sun: 1000-1730

- 5 bay self-service car wash, open 24/7
- Each patron is **REQUIRED** to carry an Auto Craft Shop Card. Safety classes every Thursday from 1800-1900 and every 3rd Saturday from 1100-1200.



733 FSS MWR
www.jble-eustismwr.com



Anderson Field House

757-878-2328 • 643 Dickman St.

Mon-Fri: 0530-2030, Sat & Sun: 0830-1600

Holidays: 0700-1500

- Cardio Room, Basketball/Volleyball Court, Free Weights, Selectorized Equipment
- Intramural Sports Seasons (Softball, Basketball, Flag Football)



McClellan Fitness Center

757-878-5556 • 673 Monroe Ave.

Mon-Fri: 0530-1400, Sat & Sun: CLOSED

Holidays: CLOSED

- Cardio Room, Functional Fitness Area, Free Weights, Multi-Purpose Room. Quarterly Group Exercises Classes Offered

24/7 After-Hours Access Available
Register at McClellan Fitness Center
during staffed hours



733 FSS MWR



Interested in signing up
for our weekly e-newsletter?

Scan QR code and subscribe today!



If you decided to opt in, you're consenting to receive marketing emails from: Fort Eustis FSS MWR, 655 Williamsloop Dr, Fort Eustis, VA 23604. You can revoke your consent to receive emails at any time by using the SafeUnsubscribe® link, found at the bottom of every email. Emails are serviced by Constant Contact



733 FSS MWR



All things MWR and resources in one place!

www.jble-eustismwr.com

www.facebook.com/forteustismwr

OUR WEBSITE



FACEBOOK



◆ Digital resources remain available 24/7 @ dodmwrlibraries.org

◆ For computer access visit -

- ACS, 650 Monroe Ave, 757-878-3638 (NIPR & Commercial Terminals, Limited Printing)
- CyberZone @ Community Rec Center, 671 Victory Blvd, 757-878-3717/2067 (Commercial Terminals)
- USO, 833 Monroe Ave, 757-878-1046 (Commercial Terminals, Limited Printing)

◆ To out-process or if you need assistance contact library staff via phone 757-878-2203 or email groningerlibrary@yahoo.com

◆ Library materials may be returned at either designated return bin located at Bldg 1313.

For renovation updates, follow us on FaceBook @groningerlibrary



633d Air Base Wing Public Affairs

**705 Washington Blvd
Suite 147
878-4920**

JBLE Public Affairs

757-878-4920 or 633abw.pa.eustis@us.af.mil

“Ya’ll just take photos, right?”

- Storytelling & Command Info
 - Highlighting events & service members
 - Base closures/delays
 - Messages from the JBLE & FE leadership
- Community engagements
 - Base tours & speaking engagements
- Media engagements & prep
 - We are not “the media”; we are the buffer between YOU & the media!
- Alert photo & crisis communication
- Marquee postings
- We support all wings, brigades, & tenant units on JBLE
 - Split PA office – Langley & Eustis



JBLE Public Affairs

757-878-4920 or 633abw.pa.eustis@us.af.mil

Social Media Conduct

- You are personally responsible for what you say and post on social media
- Consider how a post can be interpreted by the public.
- If you have doubts about your post, err on the side of caution.
- Maintain appropriate communication and conduct with officer and enlisted personnel, peers, superiors and subordinates.
- Don't post the exact whereabouts and activities of deployed service members.
- Be general about the dates and locations concerning trip arrival and departure.
- Don't make your vacation dates public on social networks.
- Don't publicly post exactly how long you will be gone on a trip or deployment.
- Be careful about publicly posting children's photos, names, schools, ages and schedules.
- Consider the image you portray on social media, especially if you have images of you in uniform-- think before you share information that could jeopardize safety, security, and your or your teammates' careers or reputations.

GIVE US A FOLLOW



JBLE Mobile App



@JBLEnews



JointBaseLangleyEustis



@JBLEgram

JBLE APP

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- Gate Information & Operating Status
- Award Winning Content
- Quick Dial Phone Numbers
- Real-Time Updates



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www.jble.af.mil

6330 ABW Public Affairs
Langley 757.764.5701 | Eustis 757.878.4320



iPhone

Download from your
APP Store or
Google Play TODAY!



Android

- JBLE Happenings & Announcements
- Installation Operating Status
- Phone Book
- Unit Info
- JBLE News
- Weather Info
- Force Support/MWR Events & Info
- Direct links to SAPR/SHARP & Suicide Prevention hotlines
- Community Info including:
 - Schools
 - Hospitals
 - Attractions
 - Transportation
- Neighboring Military Bases
- Social Media Links...and more



JBLE Public Affairs

757-878-4920 or 633abw.pa.eustis@us.af.mil

- **Contact JBLE Public Affairs if:**
 - **You have a story that needs to be told!**
 - **You're contacted by the media or if you're going on TV (game show, reality TV, news, etc.)**
 - *Wearing your uniform implies official DoD, Army or AF endorsement – when in doubt, ask!*
- ***Location: Building 705, Suite 147***

THE MILITARY FAMILY LIFE COUNSELOR (MFLCS) PROGRAM AT A GLANCE

- Provides short-term, situational, problem-solving counseling to Service Members and their families.
- Provides psycho-education to help Service Members and their families understand the impact of deployments, family reunions following deployments and other stresses related to military life.
- MFLC counselors can provide individual, couples, and family counseling.
- MFLC counselors provide direct intervention to children, families, teachers and caregivers.
- Services can be provided on or off of military installations.
- Services are confidential and private.



ABOUT US

MFLC Counselors are:

- licensed Masters and Ph.D. level counselors.
- successful in completing background checks.
- maintain service and family member confidentiality and privacy.
- trained in short term counseling.



The MFLC Program:

- is voluntary and available at no cost to service and family members.
- must receive parental consent before counseling a child.
- stipulates when counselors interact with children that counselors must maintain line of sight with a parent, teacher, or caregiver.



HOW TO FIND US

Fort Eustis MFLCs:

Dawn Riley, 7th Brigade: 757-570-3540

(Office at 7TBX, Bldg. 857A, Suite 212)

Kashorie Fields, 128th AVN BDE: 314-913-8814

Robert Bradley, 757-755-5512 (Office at ACS)

Dr. Nikia Edwards, 757-755-5509 (Office at ACS)

School Based MFLCs:

Alison Sigler, 757-755-5500 (General Stanford Elementary)

Julia Canestrari, 757-755-5500 (General Stanford Elementary)

Fort Eustis Child Development Centers:

Tania Stolfa, 757-636-6495 (Madison CDC)

Heather Coddington, 757-807-3074 (Pershing CDC)





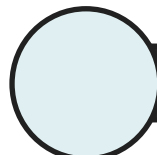
Better Opportunities for Single Soldiers

CSM Jared Matthews
733d Mission Support Group Command Sergeant Major

SGT Williams, John
Fort Eustis BOSS POC
John.t.williams465.mil@army.mil



WHO?



BOSS President
SGT John Williams



MWR Advisor
Leroyce Bratsveen



Senior Military Advisor
CSM Matthews, Jared

WHAT?

Mission: To enhance the well-being and readiness of single Soldiers by providing opportunities to resolve issues concerning quality of life, volunteer in local communities, and assist in planning and execution of recreational activities.

WHEN?

Meetings, Briefs, Events

WHERE?

Location: Fort Eustis MWR Rec Center – 671 Victory Blvd.

WHY?



MILITARY EQUAL OPPORTUNITY BRIEF

TRADOC Command Diversity Office



VICTORY STARTS HERE

- **The Army Military Equal Opportunity Program AR 600-20**
- **Ensure fair treatment for all Soldiers based solely on merit, performance, and potential in support of readiness.**
- **Create and sustain effective units by eliminating discriminatory behaviors or practices that undermine teamwork, mutual respect, loyalty, and shared sacrifice of the men and women of America's Army.**
- **Provide an environment free from unlawful discrimination and offensive behavior.**
- **Applies on or off post, during duty and non-duty hours.**
- **Applies to working, living, and recreational environments.**



Military Equal Opportunity Complaints



VICTORY STARTS HERE!

Protected Categories

- Race
- Color
- Sex (including gender identity)
- Religion
- National Origin
- Sexual Orientation
- Harassment
 - Bullying
 - Hazing

Types of Complaints

- Anonymous
- Informal
- Formal

Alternative Reporting Agencies

- Chain of Command
- Inspector General
- Chaplain
- Provost Marshal
- Medical agency personnel
- Staff judge advocate
- Community Housing Referral

FORT EUSTIS

Military Equal Opportunity Professionals

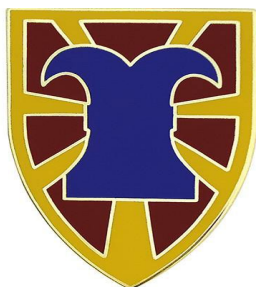
**MEO and Harassment
24/7 Hotline
(757) 897-6657**



TRADOC



7th Trans



MSG GUERRERO

Office: 757-878-4436

anna.l.guerrero.mil@army.mil

128th Avn



SFC VEGA

Office: 757-878-7985

hilde.e.vega.mil@army.mil

93rd Sig



SFC MURRAY

Office: 757-878-9106

robert.f.murray.mil@army.mil

SGM HAMBLIN

Office: 757-501-5401

justin.d.hamblin.mil@army.mil

MSG DUENAS

Office: (757) 501-5682

maria.m.duenas.mil@army.mil

SFC KERR

Office: 757-501-9942

william.d.kerr.mil@army.mil

SFC OBERNDORF

Office: (757) 501-6037

eric.s.oberndorf.mil@army.mil

LOYALTY

DUTY

RESPECT

SELFLESS SERVICE

HONOR

INTEGRITY

PERSONAL COURAGE



FORT EUSTIS ARMY EDUCATION CENTER

1500 MADISON AVE.

FRONT DESK: 757-878-2083

EMAIL: USARMY.JBLE.ASA.MBX.EDCENTER@ARMY.MIL

Lead Education Services Specialist – Donald L. Gallimore Jr.

***Education Services Officer** – Mary Newkirk

Education Services Specialist- Dr. Stephanie Bingham-Tillman

Counselor Support- Yahaira Rivera-Chacon

Hours of Operation

Monday – Wednesday & Friday: 0800 – 1600; Thursdays: 1300 – 1600 **** Doors close at 3:45 pm**

<https://www.facebook.com/FtEustisAEC>



WE ARE HERE FOR YOU!

- ✓ Army IgnitED accounts, information/ troubleshooting
- ✓ Tuition Assistance (TA) (Military Tuition)
- ✓ Credentialing Assistance (Cools Program, CA)
- ✓ GI Bill Benefits (*Qualifications, Transfer benefits*)
- ✓ Degree and Career Exploration
 - In house schools: University of Maryland Global Campus and Embry-Riddle Aeronautical University
 - Visiting schools have rotation schedules- visit the Education Center for more information.
 - Visiting Schools: National University, American Military University, Grand Canyon University, ECPI, Thomas Edison State University, among others
- ✓ Testing Services:
 - AFCT · DLAB · DLPT · SIFT · OPI · TABE (*4187's needed, except for TABE test*)
 - Three (3) month schedule calendar available
 - All testing require 24-hour notification for scheduling, No walk-in's, must have documentation turned in before scheduling.
- ✓ Basic Skill Education Program (BSEP) Fast Class
 - BSEP is a refresher course covering both math and English that soldiers take to help raise their GT scores when re-testing on the Armed Forces Classification Test (AFCT). The TABE placement test is a mandatory test, that must be taken Prior to issuing a BSEP enrollment form. TABE exams are given twice a week within the Education center
- ✓ Multi-Use Learning Facility (MLF) Computer room (Open during Building hours, **CLOSED** on Friday)



CREDENTIALING ASSISTANCE BASICS

- ✓ Credentialing Assistance (CA) funding is for courses and/or exams leading to an industry-recognized professional and technical credentials
- ✓ CA eligibility mirrors TA eligibility with a combined CA/TA usage of \$4,000 per fiscal year
- ✓ The CA Program Virtual Counseling Cell provides counseling assistance to Soldiers for the use of CA funding
 - ✓ **To request counselor assistance, please visit**
https://www.cool.osd.mil/army/costs_and_funding/index.html?credentialingassistance
 - ✓ Click on the yellow "CONTACT AN ARMY CA COUNSELOR" button



The 5 Most Requested Credentials

1. CompTIA Security+
2. Certified Associate in Project Management (CAPM)
3. Project Management Professional (PMP)
4. CompTIA Network+
5. CompTIA A+

Credentialing Opportunities On-Line (COOL)

<https://www.cool.osd.mil/army/index.htm>





UNIVERSITY OF MARYLAND GLOBAL CAMPUS

Office Hours:

Monday – Friday

7:30 am – 4:00 pm

Phone: 757-231-5680

Email: baseadvisor@umgc.edu



Schedule an advising appointment.



NEWCOMER'S ORIENTATION



WELCOME!

THANK YOU FOR REVIEWING.

Please don't forget to complete the information form and knowledge check. You will receive email confirmation of successful submission/completion of in-processing.

[Information Form](#)

[Knowledge Check](#)

Virtual Version
Current as of 15 April 2024

Call ACS at 757-878-3638 for more information.