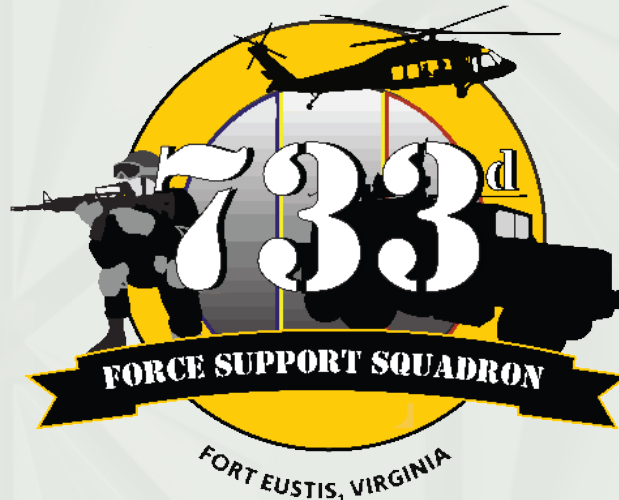




NAF Newcomers Orientation Booklet



**733d Force Support Squadron (733 FSS)
MWR: Morale, Welfare & Recreation**

jble-eustismwr.com

733 FSS Mission / Vision

Mission:

Provide Morale, Welfare and Recreation Programs and Military Personnel Services for Soldiers/Airmen, Family Members, Retirees, and Civilians.

Vision:

Premiere customer service, second to none.

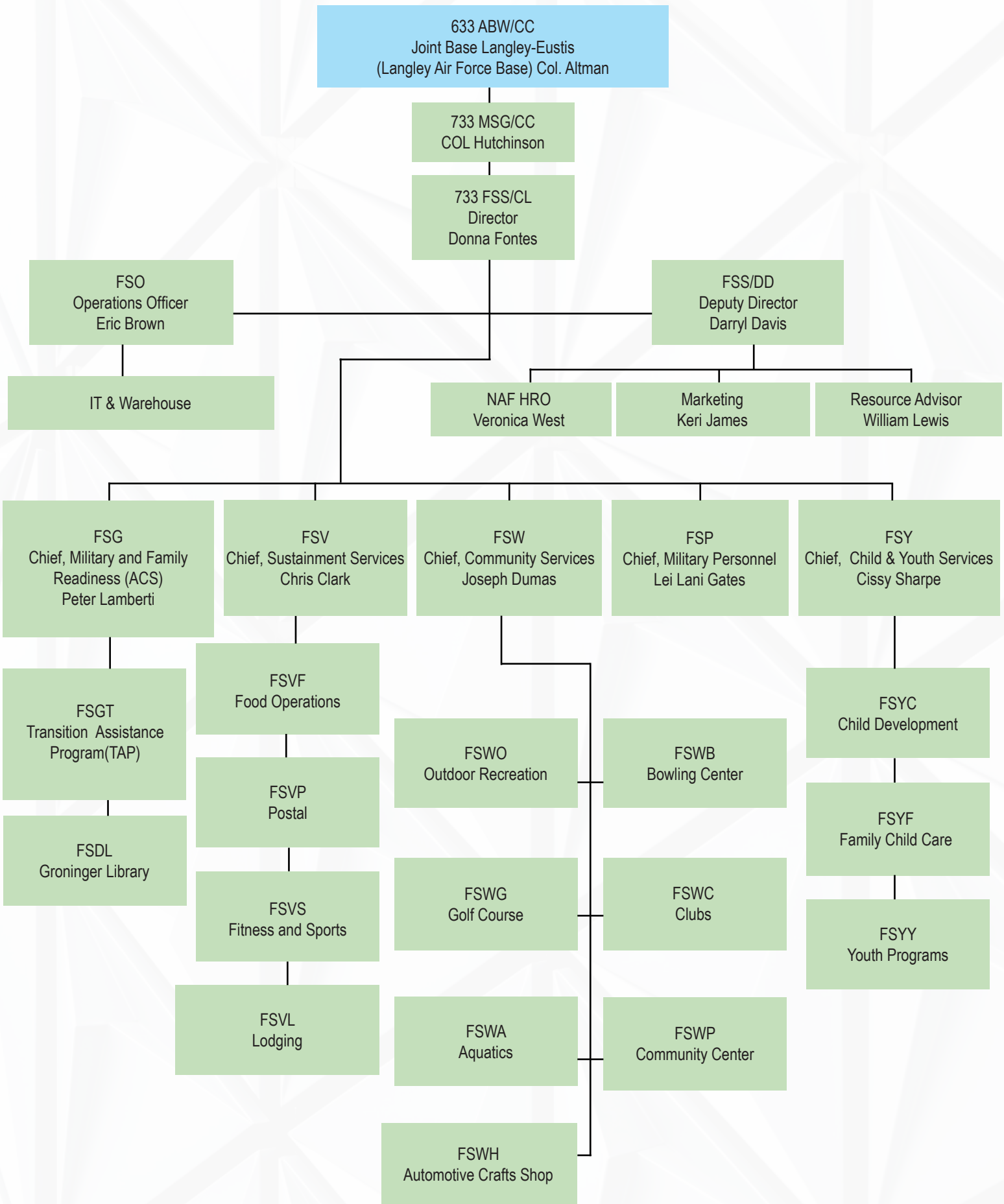
733d Mission Support Group Mission:

The 733d Mission Support Group provides effective installation services & support providing security, logistics readiness, facility management, emergency services, health and fitness in support of Fort Eustis Mission Partners, Service Members, Families, DoD Civilians, and Retirees.

733 FSS Priorities

- Support Mission Readiness
- Foster Resilient Communities
- Develop the Force
- Build Strong Partnerships & Teams
- Maximize Resources
- Deliver Relevant & Sustainable Programs
- Continuous Organization Improvement

733 FSS Organizational Structure



Community Services

Flight Chief: Joseph Dumas



The Pines Golf Course

3518 Mulberry Island Rd, Fort Eustis, VA • (757) 878-2252

- 27 Holes of Championship Golf
- Options for tournaments or private events
- Programs and Youth golf
- Learn to play: Golf classes
- Reciprocal benefits as member at Eaglewood



Outdoor Recreation

828 Kells Dr, Fort Eustis, VA • (757) 878-2610

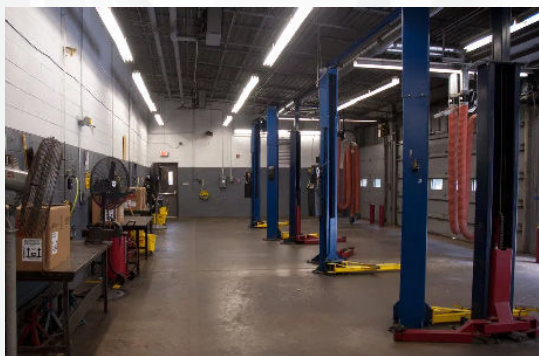
- RVs, boats, grills, tillers, and much more...
- RV storage slots
- Log cabins near Lake Eustis
- Dry Camps & Full Hook-up Camps
- Privately Owned Firearms (POF) Range
- Paddle boats, kayaks, canoes
- Reserve picnic & gazebo areas



Information, Tickets & Tours (ITT)

671 Victory Blvd, Fort Eustis, VA • (757) 878-3694

- Co-located with the Community Recreation Center
- Sells discount tickets to local theme parks, tourist attractions and attractions nationwide
- Leisure travel outlet
- Books cruises & land/resort vacations
- Military Travel Vouchers: for attractions at hotels across the US and Armed Forces Vacation Club



Auto Craft Shop

660 Jackson Ave, Fort Eustis, VA • (757) 878-5440

- A 13 bay self-help facility (with and without lifts) open Wednesday - Sunday
- 5 bay self-service car wash, open 24/7
- Auto Shop Safety Classes offered every Thursday and every 3rd Saturday. Get your Auto Craft Shop card to have full access to the shop.
- More learning opportunities available.

Community Recreation Center

671 Victory Blvd, Fort Eustis, VA • (757) 878-3717

- Free Wi-Fi
- Snack Bar
- TV lounge, Video-game room and Movie room
- Billiards, ping-pong, board games, etc.
- Special Events for AIT students
- Offers children and adult events
- Open Wednesday - Sunday



Aquatic Center

641 Tyler Ave, Fort Eustis, VA • (757) 878-1090

- Adventure pool, year-round mini water park.
- Featuring a 3-story water slide, mushroom waterfall, whirlpool, and lazy river.
- 25-yard lap pool; open lap swim & training center
- Hosts birthdays parties and rentals
- Swim lessons for pre-school and school-age children
- Hosts swim teams and meets
- Outdoor Pool (Seasonal) behind the Fort Eustis Club



The Fort Eustis Club

2123 Pershing Ave, Fort Eustis, VA • (757) 878-5700

- Supports military and civilian functions, formal and informal events. Offers full catering services.
- Daily lunch buffet: Tuesday - Friday 1100-1300
- T- Lounge with Entertainment
- Hospital Bistro @ McDonald Army Hospital: offers breakfast and lunch, Monday-Friday 0600-1300



Bowling Center

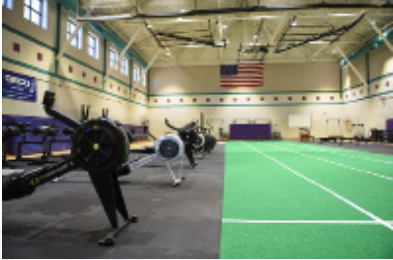
675 Dickman St, Fort Eustis, VA • (757) 878-5482

- 24 lanes
- Bumper Bowling
- Full Service Pro shop
- Strike Zone Snack Bar
- Full service lounge
- Organizational & Birthday Celebrations
- Bowling program & Fall/Summer leagues



Sustainment Services

Flight Chief: Chris Clark



Fitness Programs and Facilities

Anderson Field House: 643 Dickman St, Fort Eustis • (757) 878-2328

McClellan Fitness Center: 673 Monroe Ave, Fort Eustis • (757) 878-5556

- Anderson Field House, McClellan Fitness Center & AFH Indoor Pool.
- Provide a multitude of activities and programs to assist customers in maintaining a high level of physical fitness.
- 100 acres of grounds include: tennis courts, football/track complex, softball and soccer fields, basketball courts, etc.
- Fitness classes, Intramural sports and Runs (5K, 10K, Half Marathon) available throughout the year.
- 24/7 After hours access at Mcllellan Fitness Center

Lodging - General Smalls Inn

1700 Madison Ave, Fort Eustis, VA • (757) 969-5775

- Provide quality temporary lodging accommodations that are reasonably priced for Active Duty, Reserve, National Guard and civilian guests.
- Amenities include: on-site fitness room, business center, free wi-fi, free fax and printing service, free in room coffee, and pet friendly rooms.

Food Service (DFAC)

- Two contract operated dining facilities, Vessel support operation, and provide food service support daily to a number of personnel from various services and AIT students.
- Warrior Café
- Resolute Café

Postal Services

1321 Victory Blvd, Fort Eustis, VA

- Serves DOD employees and Military personnel on JBLE.



Manpower & Personnel Services

Flight Chief: Lei “Lani” Gates

Soldier and Family Support Center

650 Monroe Ave, Fort Eustis, VA • (757) 878-2204



- Military Personnel
 - Military Personnel Services
 - ID cards/ DEERS
 - Student Management
- Soldier and Family Readiness
- Defense Military Pay Office
- Transportation (personal/ inbound/ property/ travel)
- Housing Referral
- Vehicle registration
- Career Counselor/Reserve & Guard Liaisons

Military Personnel Services

- Personnel Services: Promotions, ID cards, Officer & Enlisted records, awards, in/out processing
- Personnel Management: Permanent change of station orders, Student management/ Actions
- Transition: Retirements, ETS/ESA, Chapter separations, Officer resignations, and Physical disability separations
- Personnel Automation: eMILPO database management provides an efficient mechanism for performing personnel actions and managing strength accountability
- Official Passport Services
- Voting Assistance
- Transition Assistance

Military and Family Readiness

Flight Chief: Peter Lamberti

Army Community Service (ACS)

650 Monroe Ave, Fort Eustis • (757) 878-3638

- The mission of ACS is to facilitate the commander's ability to provide comprehensive, standardized, coordinated, and responsive services that support Service Members, Department of Defense Civilians, and Families regardless of geographical location.
- We have programs and services to assist with Soldier and Family Readiness, Managing Deployments, Careers, Moving, Home & Family Life, etc.
- We offer Resiliency Training, Community information and Referral, Exceptional Family Member Services, Mobilization and Deployment Readiness, Financial Readiness, Outreach & Family Services, Relocation Readiness, among others.



Groninger Library

1313 Washington Blvd, Fort Eustis • (757) 878-5017

- Our mission is to provide access to information for Warfighters and DoD Civilians so that they may achieve mission success; support professional and personal development for Service Members, their families, and Civilian employees; and enhance the quality of life for authorized users.
- We offer a variety of physical and online professional development materials, including software and technology focused training and CEU available business, technology, and communications self-paced online courses. All courses are free for authorized user groups, including Civilian employees.
- We provide free access to CAC enabled commercial and military network computers; secure Wi-Fi, and limited printing, scanning, and faxing capabilities.



Transition Assistance Program (TAP)

705 Washington Blvd, Ste. 71 Fort Eustis • (757) 878-4955

Requirements:

- 24-12 months from separation - Retirees
- 18-12 months from separation - ETS
- ASAP for Involuntary Separations

Step 1: Schedule an initial appointment.

Step 2: Schedule appointment with TAP Counselor to support Individual Transition Plan.

Step 3: Complete CAPSTONE Event no later than 3 months prior to transition.



Child & Youth Programs

Flight Chief: Cissy Sharpe

Child Development Centers (CDC)

Madison CDC: 926 Madison Ave, Fort Eustis • (757) 878-4000

Pershing CDC: 1101 Pershing Ave, Fort Eustis • (757) 878-4723

- What We Have: Developmentally appropriate activities & curriculum, Early child-care certified staff, USDA approved nourishment.
- Madison CDC Offers: 72.5 hours of supervised child care, full day child care (6wks-Preschool), First Step before/after care program, Hourly care, etc.
- Pershing CDC Offers: 72.5 hours of supervised child care, full day child care (6wks-Preschool), Hourly care, etc.



Family Child Care (FCC)

1413 Washington Blvd, Fort Eustis • (757) 878-5584

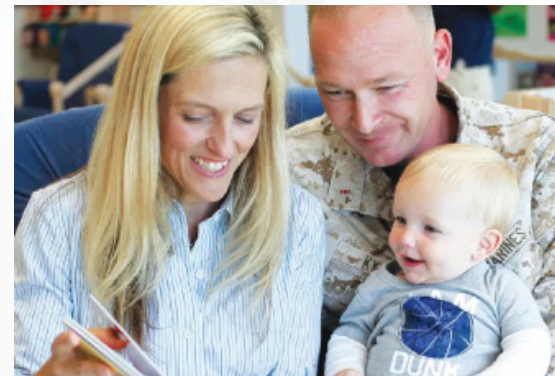
- Family Child Care (FCC) offers in-home care for children ages 2 weeks to 12 years, in either on-installation housing or in civilian communities.
- FCC offers families child care when alternative weekend, evening care, swing and midnight shifts, and special needs care is required.
- FCC providers are licensed/affiliated by the Air Force.



School Age Services

925 Madison Ave, Fort Eustis • (757) 878-5339

- The JBLE Eustis School Age Care offers before and after school care, hourly care, and full day camps for children ages 5 to 12.
- Children enrolled will get the opportunity to participate in a wide variety of clubs, activities, and special events in many different activity rooms.
- Activities are organized within five core service areas: Character & Leadership, The Arts, Health & Life Skills, Sports, Fitness & Recreation, and Education & Career Development.
- The SAC is nationally accredited through The Counsel on Accreditation (COA) and Certified by the Department of Defense.



Youth Programs: Instructional & Sports

1102 Pershing Ave, Fort Eustis • (757) 878-2662

- The Fort Eustis Youth Programs was designed with ever-growing children and teenagers in mind.
- Our age appropriate programs are geared to allow children to grow as an adult, teaching them resourceful life skills they can use along the way.
- We offer: Youth & Teen Age supervised programs, scheduled programs & drop-in options, Full day programs, School vacation/closure, 4 service area activities & curriculum, etc.

