



NAF Newcomers Training Schedule

1413 Washington Blvd, Fort Eustis, VA

Morning Session

09:30am – 12:30pm

In-processing

12:30pm – 1:00pm

Lunch Break

Afternoon Session

1:00pm

733 FSS Mission & Vision, Organization details, and Introduce NAF Newcomers booklet/webpage-What makes FSS a great place to work?

1:30pm

EEO Presentation
(15-30 mins)

2:00pm – 4:30pm

S.T.A.R.

(Stellar Techniques Achieving Results) Customer Service Training – dynamic and highly interactive customer service training (open to new and existing staff who may need a refresher).

**subject to change*